



AGENDA ITEM SUMMARY

TO: Chair and Directors, Cariboo Regional District

AND TO: Janis Bell, Chief Administrative Officer

FROM: Shelly Burich, Manager of Communications DATE: February 27, 2008

DATE OF MEETING: March 7, 2008

SHORT SUMMARY: 2008 Town Hall Meeting Survey Results

VOTING: Corporate Vote – Unweighted

MEMORANDUM: During the 2008 Town Hall meetings, the CRD was able to accomplish one of its Administrative Goals of conducting an in-depth survey to establish a baseline of resident satisfaction throughout the Cariboo Chilcotin. The survey included general questions and those specific to Finance, the Town Hall Meeting process, Library, Rural Refuse, Recreation, and Communications. The following is a basic analysis of each section. Full survey results are included in the attachments.

Financial Plan

Based on the data received, residents were generally pleased with the budget figures as presented. Overall residents that attended the Town Hall meetings reported that the taxes that they pay for CRD services are appropriate. Generally residents also indicated that they felt they were adequately consulted with regard to the proposed financial plan; however, there was a small proportion who felt there was not enough consultation.

Many of the questions during the Town Hall meetings focused on the successful Assessment Appeal and this was also reflected in comments within the financial section of the survey. While many residents noted that the information provided by the CRD was sufficient, there were comments suggesting that it be further simplified and conversely, more detail.

General

In general, depending on the recent issues in specific areas, residents have dealt with a broad range of departments within the CRD. Some of the most commonly named divisions include Building Inspection, Recreation and Leisure Services, and Rural Refuse were the most commonly noted. Of these responses, residents feel that on average the service that they received from these departments rated between 6 with some up to 10, out of a possible 10.

In questions four, residents were asked for their comments as to how the CRD could help improve services. In this section, a recurring theme was the inclusion of recycling. This item will be covered in further detail in the Rural Refuse section. Perhaps the most popular suggestion outside of recycling was Bylaw Enforcement.

From the data received, it shows there is a good level of awareness for the grants for assistance program as well as the CRD bursaries program for graduating high school students. It also seems that residents are also becoming more aware of local government politics as a majority of those surveyed indicated they were aware of upcoming elections in November, 2008.

Town Hall Meetings

Overall the attendance at the 2008 Town Hall meetings was above average in each area. Unfortunately Areas D and F were affected by incimate weather (D was -30 and F was a beautiful sunny Saturday). Area G and the District of 100 Mile House showed largest turnouts of the season with 68 at each meeting. The small majority of people attending the sessions had been to a CRD Town Hall meeting before, however, in some areas including B, D, I, the District of 100 Mile House, Quesnel and Wells, there was a greater proportion of people who had not previously attended a CRD Town Hall meeting. The greatest number of new attendees was seen at the 100 Mile House meeting with 20 versus 9 that had previously attended.

Generally most attendees heard about the meeting through the mailer (poster), the media or by word of mouth. Overwhelmingly, attendees appreciated the change in the format and found the presentation to be much more informative. Even residents that had indicated that they had not attended a meeting before stated that they liked the format of the meeting and presentation. Some respondents indicated that CRD Directors and staff should be more vigilant on keeping the meeting on topic and timely.

Library

There continues to be good usage rates of the CRD Library branches across the region and most residents seem to be quite happy with the level of service that they receive at the branches with an average rating of between 8 and 10, out of a possible 10. Some of the suggestions to improve service included extending the hours of operation in all branches particularly the flagship branches in Quesnel, 100 Mile House and Williams Lake. Residents commended the CRD for the quality of the library resources and encouraged the CRD to continue to expand its book and DVD collections.

Rural Refuse

Recycling was perhaps the most common comments to the CRD about the Rural Refuse function. It was suggested at a number of meetings that the Environmental Services department consider manning all of its refuse sites with regular hours of operation and to continue with education about the existing recycling options available. Comments and concerns regarding the Share Sheds were also brought forward. Overall most residents rated their rural refuse site experiences from between 7 to 10, out of a possible 10.

Recreation

In the South Cariboo, recreation was the popular topic during the open forum portion of the Town Hall meetings with a proposed soccer facility and an active aquatic society that is rallying for an aquatic complex. Across the region, recreation services generally ranked between 7 and 10, out of a possible 10, based on availability of services. In Areas D and some of the fringe areas of Williams Lake, Quesnel and

District of 100 Mile, more detailed comments were noted as these residents indicate they use the facilities more frequently.

Communications

Based on the data from this survey, the Cariboo Regional District's UpFront newsletter continues to be a key communications tool throughout the region with strong numbers showing not only that they receive the publication, but also that it is read. The survey also indicated that most respondents have access to the internet; however, many of them only have access to dial up. The usage of the CRD's website looks to be gaining strength as well as residents indicate they are using it for updates on what is going on in and around the CRD.

In the survey, residents showed support for the CRD moving to more technologically advanced methods of doing business. However, this varied from area to area with the more remote residents indicating they are not as concerned about this, while residents that are located closer to the hubs of Quesnel, Williams Lake and 100 Mile House, show stronger support for the technological advancements.

ATTACHMENT: Survey results

POLICY IMPLICATIONS: None

FINANCIAL IMPLICATIONS: None

Reviewed by the Treasurer:

OPTIONS: 1) Receipt; 2) Endorse

RECOMMENDATION: That the agenda item summary from Shelly Burich, Manager of Communications, dated February 27, 2008 regarding the 2008 Town Hall Meeting Survey results, be received.

Respectfully submitted,



Manager of Communications

30 Given out, 18 handed in.

GENERAL

Question #1 where do you live?

Area A

Question #2 Pls. check any CRD depart. You have used recently.

Administration and Governance x 2

Invasive Plants
Bylaw Enforcement x 3
Protective Services
building inspection x 7
airports
recreation and leisure
library services x 5
solid waste management
water and sewer
land use Planning / Zoning

Question #3 Using scale from 1 (means very unsatisfied and 10 means very satisfied, how would you rate your overall satisfaction with the service you received.?

9 x 2 response, 8 x 1 response, 7 x 1 response, 6 x 1 response, 5 x 1 response, 3 x 4 response, 2 x 1 response, 1 x 1 response.

Question #4 Do you have any comments or suggestions that could help us improve these services?

What services?
Bylaws to be enforced.
better hours @ Quesnel Office, sensible bylaws - Animal control. Not limits! Support SPCA
looking forward to library moving to larger space
main sewer line on property
As the population increases perhaps more By law officers may be required.
water and sewer
fire protection Hydraulic Road

Question #5 Are you aware that the CRD gives out grants-for assistance to support non-profit organizations on projects that have broad community benefit? yes x 14 , No x 4

Question #6 Are you aware that the CRD provides bursaries to local high school students? scrap this
yes x 14, no x 5

Question #7 Are you aware that the CRD elections are in November 2008? yes x 13, no x 4

Question #8 What other services would you like to see the CRD provide in your area? more info

Bylaw enforcement
street lighting (major intersections first)
SPCA or build a pound
sewer
animal control

FINANCIAL PLAN

Question #9 Given the presentations and the level of service, do you feel that the taxes you pay for CRD services are appropriate? yes x 10, no x 6, don't know x 1

Question #10 Do you feel that you have been adequately consulted on the 2008 five-year financial plan? yes x 6, no x 7

Question #11 What would help to make the financial plan consultation more informative for you? hold meetings in afternoon and evenings.

public meetings
More community support
send out info ahead of meeting so people can ask more
intelligent questions.
mail out with tax notice or assessment notice

TOWN HALL MEETINGS

Question #12 Have you attended a CRD Town Hall Meeting before? yes x 11, no x 6

Question #13 How did you hear about the Town Hall Meeting? Radio

Newspaper x 4
word of mouth x 2
Called the CRD sub office in Quesnel - Elaine was very helpful
CRD Rep.
internet 2
press x 6
flyer x 1

Question #14 If you answered "no" to the above question, what other consultation method would you suggest?

Question #15 The format for the 2008 Town Hall meetings has been changed to shorten the presentation, provide more information and allow for more interactive discussion. Did you find the format of tonight's meeting informative and flexible? yes x 7, no x 2, don't know x 4

Question #16 Do you have any comments or suggestions that could help us improve our Town Hall

Shorten things up, best idea

No

Don't give false statements regarding city - you have this information available (or get the right people to attend)

more budget info for referendum items

LIBRARY

Question #17 How often do you use your local branch/community library?

Never x 3

Several times a year x 3

Rarely x 5

several times a month x3

several times a week x 1

Question #18 Using a scale where 1 means very unsatisfied and 10 means very satisfied, how would you rate your overall satisfaction with the local library services?

10 x 1 response, 9 x 3 response, 8 x 2 response, 7 x 1 response, 6 x 2 response, 5 x 1 response, 3 x 1 response, 1 x 1 response.

Question #19 Do you have any comments or suggestions that could help us improve our library service?

why did we move present location.

new location should help
more books and magazines

RURAL REFUSE

Question #20 How often do you use the local landfill/transfer station to dispose of your garbage?

Several times a year x 8

Several times a month x 7

rarely

improve the reuse facility.

Question #21 Using a scale where 1 means very unsatisfied and 10 means very satisfied, how would you rate your overall satisfaction with the local

10 x 3 response, 9 x 2 response, 8 x 4 response, 6 x 4 response, 5 x 1 response, 3 x 1 response,

Question #22 Do you have any comments or suggestions that could help us improve our rural refuse facilities?

Use blue boxes in outlining area.

more recycling

RECREATION

Question #23 How often do you use Cariboo Regional District recreation facilities?

Never x 4

Rarely x 9
several times a year x2
user fee for Kersley
several times a month
several times a week
make them more seniors affordable

Question #24 Using a scale where 1 means very unsatisfied and 10 means very satisfied, how would you rate your overall satisfaction with the local recreation facilities?

10 x 3 response, 9 x 1 response, 8 x 2 response, 7 x 2 response, 5 x 1 response, 4 x 1 response, 3 x 1 response, 2 x 1 response,

Question #25 Do you have any comments or suggestions that could help us improve our recreation facilities?

Put more recreation facilities in outlining areas.

need bins for more recyclable products
for pools get away from using chlorine

COMMUNICATIONS

Question #26 Did you receive a copy of the CRD'S UPFRONT newsletter? yes x 12, no x 3, don't know x 2

Question #27 Do you read the CRD's UPFRONT newsletter? yes x 11, no x 3

Question #28 Do you have Internet Access? Yes x 6, no x 8

Question #29 When was the last time you visited the CRD's website? today x 3

Oct/Nov
never
3 days ago
Jan. 21, 2008

Question #30 How often do or have you used the CRD's Website? never x 5

rarely 2
several times a month

Question #31 Do you believe that the CRD should move toward more technologically advanced methods of doing business? (ie taxpayers being able to pay utility bills over the internet, and retrieve property and zoning information)? yes x 5, no x 4

Question #32 Do you have any comments or suggestions that could help us improve our communications efforts?

Keep a list of grants for assistance, readily available to the public who and how much.

More info on referendum

Telephone numbers on site

directors should be more knowledgeable and answer questions with some focus. (eg bring city budget, soccer budget, etc with meaningful info - don't just say I don't remember) You are paid to do a job and know things.

more town hall meetings

press releases

Website needs an overhaul. More info on current by-laws

for new residents.

40 handed out 18 handed back

GENERAL

Question #1 where do you live?

B

Question #2 Pls. check any CRD depart.
You have used recently.

Library Services x 5
Rural Refuse Services (Garbage) x 2
Recreation and Leisure x 7
Invasive Plants x 3
Administration & Governance x 3
water and sewer
Bylaw Enforcement
Building Inspection x 5
Solid waste
Airports x 3

Question #3 Using scale from 1 (means very unsatisfied and 10 means very satisfied, how would you rate your overall satisfaction with the service you received.?

10 x 3 response, 9 x 2 response, 8 x 3 response, 6 x 1 response, 5 x 2 response, 4 x 1 response, 3 x 3 response, 1 x 1 response.

Question #4 Do you have any comments or suggestions that could help us improve these services?

At Town Hall give better explanation of CRD system by people more familiar with its complexity.
better training for staff
roads need upgrading
public transit
honesty from the CRD
None - no more taxes
sewer - yes
In future, avoid reverse referenda - instead, have one main referendum combined with election of directors when possible
no more reverse referenda

Question #5 Are you aware that the CRD gives out grants-for assistance to support non-profit organizations on projects that have broad community benefit?

yes x 15, no x 5

Question #6 Are you aware that the CRD provides bursaries to local high school students?

yes x 14, no x 1

Question #7 Are you aware that the CRD elections are in November 2008?

Yes x 14, no x 1

Question #8 What other services would you like to see the CRD provide in your area?

the ones listed on the referendum.
more recycling
public transport / yes.
recycling containers around Bouchie Lake Hall / yes
more town hall meetings, face to face. The truth and no evasive procedures. Facts that are presented in simplest terms that anyone can follow and understand.
handi dart area B x 2

provide education about environmental issues / yes

FINANCIAL PLAN

Question #9 Given the presentations and the level of service, do you feel that the taxes you pay for CRD services are appropriate?

yes x9, no x 6, don't know x 2

Question #10 Do you feel that you have been adequately consulted on the 2008 five-year financial plan?

yes x 7, no x 7

Question #11 What would help to make the financial plan consultation more informative for you?

see previous comment
not enough detail where the money is going.
The truth
Condensed form that is easily understood
Financial Planners at meetings
mail out info prior to meetings

TOWN HALL MEETINGS

Question #12 Have you attended a CRD Town Hall Meeting before?

yes x 9, no x 10

Question #13 How did you hear about the Town Hall Meeting?

press x 6
Poster x 9
radio x 5
word of mouth x 4
community sign

Question #14 If you answered "no" to the above question, what other consultation method would you suggest?

Need more staff covering more areas so question can be answered more fully.
mail out or present a detailed plan where the money goes. Allow people to respond more specifically.
same method only somebody should really listen not pretend to
mail out meeting agenda or background info
provide information prior to meeting rather than at door. Example by email or web-site posting.

Question #15 The format for the 2008 Town Hall meetings has been changed to shorten the presentation, provide more information and allow for more interactive discussion. Did you find the format of tonight's meeting informative and flexible?

yes x 11, no x 4

Question #16 Do you have any comments or suggestions that could help us improve our Town Hall Meetings?.

Main presentation was for CRD as a whole. This needs emphasis as the questions jumped back and forth between local service and district wide especially in tax question.

keep the agenda. The 3 reps at the front did their best but.....

leave question period to the end so the presentation doesn't get interrupted and sidetracked.

provide more information to elaborate - if needed over a longer time period. If people want answers they will come to a meeting.

tell the truth

stop trying to BS people.

better financial information

LIBRARY

Question #17 How often do you use your local branch/community library?

several times a year x 7

rarely x 7

never x 3

several times a month

several times a week

Question #18 Using a scale where 1 means very unsatisfied and 10 means very satisfied, how would you rate your overall satisfaction with the local library services?

10 x 6 response, 9 x 1 response, 8 x 5 response, 6 x 1 response, 4 x 1 response, 3 x 1 response.

Question #19 Do you have any comments or suggestions that could help us improve our library service?

Should be more out in the public informing them of service and recent additions, functions, events and changes. A short paper column needed. We support the need for a new library facilities for the good of young and old.
Move library to City Hall. Expand the DVD collection. Expand Reading programs.
don't move it
stand alone facility with proper safe parking

RURAL REFUSE

Question #20 How often do you use the local landfill/transfer station to dispose of your garbage?

Several times a month x 13
several times a year x 3
never

Question #21 Using a scale where 1 means very unsatisfied and 10 means very satisfied, how would you rate your overall satisfaction with the local landfill/transfer station.

rarely x 3
10 x 6 response, 9 x 1 response, 8 x 4 response, 7 x 1 response, 6 x 1 response, 5 x 1 response, 3 x 2 response, 2 x 1 response, 1 x 1 response.

Question #22 Do you have any comments or suggestions that could help us improve our rural refuse facilities?

public education or please respect our refuse site.
recycle facilities in Bouchie Lake area.
better clean up
More recycle facilities
empty transfer bins more frequently - esp. on long weekends.
clean up "reuse" shed at Quesnel Refuse site
working well
encourage recycling more

RECREATION

Question #23 How often do you use Cariboo Regional District recreation facilities?

several times a year x 8
several times a month x 2
several times a week x 2
never x3
rarely x 5

Question #24 Using a scale where 1 means very unsatisfied and 10 means very satisfied, how would you rate your overall satisfaction with the local recreation facilities?

10 x 2 response, 9 x 2 response, 8 x 4 response, 7 x 2 response, 6 x 1 response, 5 x 1 response, 4 x 1 response, 3 x 1 response.

Question #25 Do you have any comments or suggestions that could help us improve our recreation facilities?

cost for family too high for swimming , skating ect.
no multiplex

COMMUNICATIONS

Question #26 Did you receive a copy of the CRD'S UPFRONT newsletter?

yes x 13, no x 5, don't know x 1

Question #27 Do you read the CRD's UPFRONT newsletter?

yes x 13, no x 4

Question #28 Do you have Internet Access?

yes x 14, no x 2

Question #29 When was the last time you visited the CRD's website?

last month

Fall of 2006
3 months ago x 2
never x 1
last week
have not but will :)
2 weeks
1 year
approx 6 months ago

Question #30 How often do or have you used the CRD's Website?

never x8
rarely x4
several times a month

Question #31 Do you believe that the CRD should move toward more technologically advanced methods of doing business? (ie taxpayers being able to pay utility bills over the internet, and retrieve property and zoning information)?

yes x 8, no x 4

Question #32 Do you have any comments or suggestions that could help us improve our communications efforts?

get library to put on info sessions on these points.
perhaps keep on track! And discuss what is proposed in advance.
area for most part is rural and internet access is difficult to get for a lot of homes.
Truth and honesty
improve web page

20 handed out, 20 handed back in
GENERAL

Question #1 where do you live?

C

Question #2 Pls. check any CRD depart. You have used recently.

Airports x 3
Building Inspection x 4
Recreation & Leisure x 5
Library Services x4
Protective Services
Administration & Governance x 2
Rural Refuse Services (garbage) x6
Land Use Planning/ Zoning
Invasive Plants x 2

Question #3 Using scale from 1 (means very unsatisfied and 10 means very satisfied, how would you rate your overall satisfaction with the service you received.?

10 x 4 response, 9 x 2 response, 8 x 4 response, 7 x 3 response, 5 x 1 response, 4 x 2 response

Question #4 Do you have any comments or suggestions that could help us improve these services?

more computer courses
on line updates as to what is going on in the CRD
be more aggressive with By-laws.
airport, WestJet or Air Canada would be a big improvement.

Question #5 Are you aware that the CRD gives out grants-for assistance to support non-profit organizations on projects that have broad community benefit?

Yes x 13, No x 7

Question #6 Are you aware that the CRD provides bursaries to local high school students?

yes x 11, no x 8

Question #7 Are you aware that the CRD elections are in November 2008?

Yes x 16, no x 4

Question #8 What other services would you like to see the CRD provide in your area?

recycle pick - up
I think an outdoor rink at BCRC would be a good idea.

FINANCIAL PLAN

Question #9 Given the presentations and the level of service, do you feel that the taxes you pay for CRD services are appropriate?

Yes x 10, no x 5, don't know x 3

Question #10 Do you feel that you have been adequately consulted on the 2008 five-year financial plan?

Yes x 13, no x 4

Question #11 What would help to make the financial plan consultation more informative for you?

projections on corporate tax contribution changes

TOWN HALL MEETINGS

Question #12 Have you attended a CRD Town Hall Meeting before?

Yes x 14, no x 6

Question #13 How did you hear about the Town Hall Meeting?

press x5
poster x7

invited
word of mouth x7
radio

Question #14 If you answered "no" to the above question, what other consultation method would you suggest? an email notification might be a good addition to newsletter.
door to door

Question #15 The format for the 2008 Town Hall meetings has been changed to shorten the presentation, provide more information and allow for more interactive discussion. Did you find the format of tonight's meeting informative and flexible? Yes x 12

Question #16 Do you have any comments or suggestions that could help us improve our Town Hall Meetings?. Perfect - lets comments come
You state a number of times that monies for a function have to stay in that function, you don't mention what happens to the surplus, does it carry over to the same function.

LIBRARY

Question #17 How often do you use your local branch/community library? several times a month x 4
never x 7
rarely x 8

Question #18 Using a scale where 1 means very unsatisfied and 10 means very satisfied, how would you rate your overall satisfaction with the local library services?

10x 2 response, 9 x 1 response, 8 x 4 response, 6 x 1 response, 5 x 4 response, 1 x 1 response.

Question #19 Do you have any comments or suggestions that could help us improve our library service?

would like to see more recent books in the area of training & development and more copies available
can not because do not use the service
One Woman (new) very loud & not polite in Spring /07. Any info should always be very quiet. Watch who you hire.

RURAL REFUSE

Question #20 How often do you use the local landfill/transfer station to dispose of your garbage?

several times a year x 8
rarely x3
several times a month x 5
never x2

Question #21 Using a scale where 1 means very unsatisfied and 10 means very satisfied, how would you rate your overall satisfaction with the local landfill/transfer station.

10 x 3 response, 9 x 1 response, 8 x 6 response, 7 x 2 response, 6 x 2 response, 5 x 1 response,

Question #22 Do you have any comments or suggestions that could help us improve our rural refuse facilities?

education for recycling

would like to see computer & other electronic recycling available.
keep exchange building open longer hours
manned better so as things are recycled better

RECREATION

Question #23 How often do you use Cariboo Regional District recreation facilities?

several times a year x 2
several times a month x 2
rarely x 9
never
diversity of programming & services promoted to youth.
New arena or improved at least several times a week.

Question #24 Using a scale where 1 means very unsatisfied and 10 means very satisfied, how would you rate your overall satisfaction with the local recreation facilities?

10 x 1 response, 9 x 2 response, 8 x 4 response, 7 x 2 response, 6 x 1 response, 5 x 3 response, 2 x 1 response.

Question #25 Do you have any comments or suggestions that could help us improve our recreation facilities?

Perhaps we could put an article in your Up Front publication regarding the community hall activities.
3rd ice service

COMMUNICATIONS

Question #26 Did you receive a copy of the CRD'S UPFRONT newsletter?

yes x 11, no x 3, don't know x 4

Question #27 Do you read the CRD's UPFRONT newsletter?

yes x 9, no x 8

Question #28 Do you have Internet Access? yes x 12, no x 2

Question #29 When was the last time you visited the CRD's website?

6 months ago
never x 3
last November
never - but I will now.
2 weeks ago
November
September
4 months ago

Question #30 How often do or have you used the CRD's Website?

rarely x 4
never x 9
several times a year x 2

Question #31 Do you believe that the CRD should move toward more technologically advanced methods of doing business? (ie taxpayers being able to pay utility bills over the internet, and retrieve property and zoning information)?

yes x 10, no x 6
yes if its more economical

Question #32 Do you have any comments or suggestions that could help us improve our communications efforts?

15 handed out, 11 handed back in
GENERAL

Question #1 where do you live?

D

Question #2 Pls. check any CRD depart. You have used recently.

Land Use Planning / Zoning x 2
Library Services x6
Recreation & Leisure x 4
Protection Services (Fire, 911, SAR) x 2
Building Inspection x 4
Airports x 6
Rural Refuse Services (garbage) x 7
Administration & Governance x 2
Sewer
Invasive Plants
Water & Sewer x 2

Question #3 Using scale from 1 (means very unsatisfied and 10 means very satisfied, how would you rate your overall satisfaction with the service you received.?

10 x 2 response, 9 x 1 response, 8 x 3 response, 7 x 3 response, 6 x 1 response.

Question #4 Do you have any comments or suggestions that could help us improve these services?

High-speed Internet
Dog Control Bylaw
Air Quality Bylaw
Protection for Temporary standing water
streetlights
community sports

use of Wildwood school gym
refuse costs are getting very expensive
yes Bylaw Enforcement for Rural Refuse offenders

gravel the land fill road, especially in front of
dumpsters. Gets really yucky in spring & first snowfall
park land, ice rink/basketball court, street lights, rural
crime watch, more patrols by RCMP, maintenance of
CRD land, Bylaw enforcement checks, recycling
programs.
prevent public "run around" when information is
needed.

**Question #5 Are you aware that the CRD gives
out grants-for assistance to support non-profit
organizations on projects that have broad
community benefit?**

yes x 5, no x 6

**Question #6 Are you aware that the CRD provides
bursaries to local high school students?**

yes x 6, no x 5

**Question #7 Are you aware that the CRD
elections are in November 2008?**

yes x 9, no x 4

**Question #8 What other services would you like
to see the CRD provide in your area?**

Fire Protection
Recycling

skating rink (park lights on S. end of Wildwood Road)

volunteer Fire Dept for McLeese Lake

economic development community hall. Street lights,
co-operate with community policing to establish rural
crime watch & Block Parent Program.,
more involvement re: Northern Trust Initiative

Corridor park & public trails from Scout Island into the
W/L River Valley (with waterfront cleanup throughout)

FINANCIAL PLAN

Question #9 Given the presentations and the
level of service, do you feel that the taxes you pay
for CRD services are appropriate?

yes x 4, no x 1, don't know x 3

Question #10 Do you feel that you have been
adequately consulted on the 2008 five-year
financial plan?

yes x 7, no x 5

Question #11 What would help to make the
financial plan consultation more informative for
you?

public notice ie: mail would be nice
more details
36 hour days ???? Ha ha

TOWN HALL MEETINGS

Question #12 Have you attended a CRD Town Hall
Meeting before?

yes x 7, no x 5

Question #13 How did you hear about the Town
Hall Meeting?

Press x 5
poster x 6
radio x 2
word of mouth x4

more community hall meetings in Wildwood School.

Question #14 If you answered "no" to the above question, what other consultation method would you suggest?

for big projects, possibly a referendum
huge poster @ store bulletin board

Question #15 The format for the 2008 Town Hall meetings has been changed to shorten the presentation, provide more information and allow for more interactive discussion. Did you find the format of tonight's meeting informative and flexible?

yes x 6

Question #16 Do you have any comments or suggestions that could help us improve our Town Hall Meetings?.

enjoyed this meeting more informative than the last one I was at.
keep in mind that new attendees don't know everyone else and may be unfamiliar with some of the foundational issues/information.

LIBRARY

Question #17 How often do you use your local branch/community library?

several times a month x3
rarely x 4
several times a year x 2
never

Question #18 Using a scale where 1 means very unsatisfied and 10 means very satisfied, how would you rate your overall satisfaction with the local library services?

10 x 1 response, 9 x 2 response, 8 x 5 response, 7 x 1 response, 6 x 1 response

Question #19 Do you have any comments or suggestions that could help us improve our library service?

keep updating the DVD/CD collection
more selection
keep up the good work
the library needs to be open 7 days a week from 9am to 9pm.
internet renewal capability for material due, Monday hours for access.

RURAL REFUSE

Question #20 How often do you use the local landfill/transfer station to dispose of your garbage?

several times a year x 2
Several times a month x4
rarely
several times a week x 2
never

Question #21 Using a scale where 1 means very unsatisfied and 10 means very satisfied, how would you rate your overall satisfaction with the local landfill/transfer station.

10 x 2 response, 9 x 2 response, 7 x 2 response, 6 x 1 response,

Question #22 Do you have any comments or suggestions that could help us improve our rural refuse facilities?

Watch out for those who dump oil, anti-freeze and other nasty substances.
just people make it bad not service.
Commercial dumping of washers, dryers, etc in Wildwood refuse facility should be stopped.
get rid of share shack, put in recycling bins for glass, plastic, cardboard & tin cans
monitor share shed

finer for abusers who get caught - give teeth to the bylaws & make the penalties known

RECREATION

Question #23 How often do you use Cariboo Regional District recreation facilities?

several times a month x3
Rarely x 3
several times a year x 2
several times a week

Question #24 Using a scale where 1 means very unsatisfied and 10 means very satisfied, how would you rate your overall satisfaction with the local recreation facilities?

10 x 1 response, 8 x 3 response, 7 x 1 response, 5 x 2 response, 4 x 1 response 1x 1 response.

Question #25 Do you have any comments or suggestions that could help us improve our recreation facilities?

the big changes look nice, but pool looks exactly the same.
Wildwood Community Hall would be nice
eliminate user fees
this area desperately needs a property concert hall, facility for public performances. The Gibraltar Room is very inadequate.

COMMUNICATIONS

Question #26 Did you receive a copy of the CRD'S UPFRONT newsletter?

yes x 9, no x 1, don't know x 2
sometimes

Question #27 Do you read the CRD's UPFRONT newsletter?

yes x 9,

Question #28 Do you have Internet Access?

Question #29 When was the last time you visited the CRD's website?

Jan. 2008

can't remember
yesterday
never x 2
6 weeks ago
this week
once - a year ago+
2 months ago

Question #30 How often do or have you used the CRD's Website?

Several times a year x 2
Rarely x3
Several times a week
never x 3
several times a month x 2

Question #31 Do you believe that the CRD should move toward more technologically advanced methods of doing business? (ie taxpayers being able to pay utility bills over the internet, and retrieve property and zoning information)?

Yes x 7, no x 1
being able to pay utilities bills over the internet - No
retrieve property & zoning information - yes

Video conferencing
maybe
(Yes - if affordable and able to be kept up

Question #32 Do you have any comments or suggestions that could help us improve our communications efforts?

No - good communication - newsletter interesting and informative.
radio talk shows to discuss issues & explain what a Official Community Plan does or does not do.

GENERAL

30 given out, 27 returned

Question #1 where do you live?

E

Question #2 Pls. check any CRD depart. You have used recently.

Water & Sewer
Library Services x13
Airports x7
Building Inspection x 3
Rural Refuse Services (garbage) x 16
Protective Services (Fire, 911, SAR) x3
Recreation and Leisure x8
By-Law Enforcement
Invasive Plants

Question #3 Using scale from 1 (means very unsatisfied and 10 means very satisfied, how would you rate your overall satisfaction with the service you received.?

9 x 2 response, 8 x 7 response, 7 x 2 response, 6 x 1 response, 5 x 2 response, 4 x 1 response, 2 x 1 response.

Question #4 Do you have any comments or suggestions that could help us improve these services?

water and sewer services x 2
water and sewer services for Dog Creek Area
building inspection being removed
sewer x 2
water and sewer , buses, recycle options - plastic - more paper
finish the pool, bad tiles
bus and access to.

for #5 to have groups accountability for money received
Improve communication on the recycling program
make library hours same as Save On Foods
recycling services are too limited

more advertisement of meeting also what the CRD is up to.
recycling needs attention. I hope your plan works. Check out other municipalities/Regional District. Get the Province to regularly send transport vehicles to coordinate to take recycled items from smaller communities to lower mainland.

recycle more items - especially plastics. Transit service to Russett Bluff 3.5 km past Kwaleen turnaround.

Question #5 Are you aware that the CRD gives out grants-for assistance to support non-profit organizations on projects that have broad community benefit?

yes x 21, no x 6

Question #6 Are you aware that the CRD provides bursaries to local high school students?

Yes x13 No x12

Question #7 Are you aware that the CRD elections are in November 2008?

yes x 17, no x 7

Question #8 What other services would you like to see the CRD provide in your area?

bus service x 3
water / sewage, within reason
water & sewer for the Dog Creek area
water and streetlights
none
fire protection
need it explained
sewer & water, sidewalks, streetlights.
good for CRD in putting up sheds for recycling items. I see the one is W/L is well used.
sewage services for Dog Creek. It's should be easier to send sewage down as a first step, then get water up for those needing it.

transit to Russet Bluff - I'm already paying for transit to Mt./view.

FINANCIAL PLAN

Question #9 Given the presentations and the level of service, do you feel that the taxes you pay for CRD services are appropriate?

yes x 11, no x 4, don't know x 12

Question #10 Do you feel that you have been adequately consulted on the 2008 five-year financial plan?

yes x 11, no x 7

Generally it is too much to be taken in all in one evening

Question #11 What would help to make the financial plan consultation more informative for you?

vague
of household & average per
but probably not the fault of the CRD. I just haven't been paying attention.
give us the pros and cons of different projects.

TOWN HALL MEETINGS

Question #12 Have you attended a CRD Town Hall Meeting before?

yes x 14 no x 13

Question #13 How did you hear about the Town Hall Meeting?

press x 16
radio x 3
poster x12
word of mouth x 2
wife

Question #14 If you answered "no" to the above question, what other consultation method would you suggest?

advertise more

Question #15 The format for the 2008 Town Hall meetings has been changed to shorten the presentation, provide more information and allow for more interactive discussion. Did you find the format of tonight's meeting informative and flexible?

yes x 20

Question #16 Do you have any comments or suggestions that could help us improve our Town Hall Meetings?.

more often
plan on attending
every 6 months
I feel it was well presented & moved along very well
Have then on a regular basis several times a year and
determine those dates at a set time each year.

LIBRARY

rarely x9
several times a month x 3
several times a year x 13
never x 4

Question #17 How often do you use your local branch/community library?

10 x 3 response, 9 x 8 response, 8 x 7 response, 6 x 2 response, 4 x 1 response, 3 x 1 response.

Question #18 Using a scale where 1 means very unsatisfied and 10 means very satisfied, how would you rate your overall satisfaction with the local library services?

Question #19 Do you have any comments or suggestions that could help us improve our library service?

open later on Friday & Saturday

those who don't use computers find it hard to find books they like to read.

RURAL REFUSE

Question #20 How often do you use the local landfill/transfer station to dispose of your garbage?

several times a year x 13
several times a month x 9
rarely
several times a week x 3
never

Question #21 Using a scale where 1 means very unsatisfied and 10 means very satisfied, how would you rate your overall satisfaction with the local landfill/transfer station.

10 x 1 response, 9 x 5 response, 8 x 7 response, 7 x 6 response, 6 x 1 response, 5 x 2 response.

Question #22 Do you have any comments or suggestions that could help us improve our rural refuse facilities?

build a share shed
too much stuff dropped off at the share shed. Too much garbage goes to the Landfill. We need more recycle options available - doesn't have to go to dump.
more recycling features available
better recycling of bigger items
recycling needs to be a priority
Comment as per before in this survey
a good job is being done
more recycle
too small an opening in the share shack
Can there be an area for large objects that do not fit into the bin.
firewood, garbage pickup
better recycling contained in immediate area

RECREATION

Question #23 How often do you use Cariboo Regional District recreation facilities?

rarely x 7
never x 6
several times a year x6
several times a month x3
several times a week x 3

Question #24 Using a scale where 1 means very unsatisfied and 10 means very satisfied, how would you rate your overall satisfaction with the local recreation facilities?

9 x 2 response, 8 x 5 response, 7 x 2 response, 6 x 2 response, 5 x 5 response,

Question #25 Do you have any comments or suggestions that could help us improve our recreation facilities?

make pool safe, more heat - change rooms, steam room
pool deck is too slippery. Walk way to the change room is too cold.
fix the slippery floors in the pool before someone is hurt and sue the butt of those responsible.
better parking, not enough parking & access to back lot is poor.
don't know what they are.
I use the rink and am satisfied. I do, though believe our pool is sub par. Also soccer fields are not supported (unlike baseball) at all, we need a proper size /competition track, more indoor gym facilities etc.
haven't the time or money to attend games, pool, or other activities.
keep a permanent swim time open!

COMMUNICATIONS

Question #26 Did you receive a copy of the CRD'S UPFRONT newsletter?

yes x 17, no x 7, don't know x4

Question #27 Do you read the CRD's UPFRONT newsletter?

yes x 16, no x 9

Question #28 Do you have Internet Access?

yes x 20, no x 5

Question #29 When was the last time you visited the CRD's website?

never x 12
within the last year
Nov. 2007 x 2
4 months ago
2 years
last week

Question #30 How often do or have you used the CRD's Website?

Never x 16
several times a year x 3
rarely x 2

Question #31 Do you believe that the CRD should move toward more technologically advanced methods of doing business? (ie taxpayers being able to pay utility bills over the internet, and retrieve property and zoning information)?

yes x 9, no x 11

Question #32 Do you have any comments or suggestions that could help us improve our communications efforts?

Transit Service Survey: People around Frost Creek Area were sent questionnaires but toward Gunanoot people just past never received anything. We that live out further Frost Cr etc. have at least 2 cars and no need of transit system. So it's not fair that we pay for a service we don't need.

I'm glad you sent out a leaflet about the town meeting as
I'd never have found out about them.

48 handed out, 32 returned

GENERAL

Question #1 where do you live?

F

Question #2 Pls. check any CRD depart. You have used recently.

Land Use Planning / Zoning x 5
Rural Refuse Services / (garbage) x23
Recreation & Leisure x 8
Airports x9
Invasive Plants x 4
Protective Services (Fire, 911, SAR) x3
Library Services x15
Building Inspection x 2
Administration & Governance x 3
(Roads (written in by individual handing in survey)
Bylaw Enforcement x 2
Electric permit (written in by individual handing in survey)

cemetery (written in by individual handing in survey)

Question #3 Using scale from 1 (means very unsatisfied and 10 means very satisfied, how would you rate your overall satisfaction with the service you received.?

10 x 5 response, 9 x 3 response, 8 x 6 response, 7x 5 response, 6 x 1 response, 5 x 3 response, 4 x 1 response, 3 x 1 response, 2 x 1 response, 1 x 1 response.

Question #4 Do you have any comments or suggestions that could help us improve these services?

scrap the share sheds
assistance to improve radio communication for firefighters on call (Horsefly area)
more staff
especially satisfied with Library Services
recycle concerns long-term effects on landfill

fire hall
garbage dump @ Horsefly near 150 - large
appliances/furniture etc should not be dropped off,
however there is an ongoing drop off, surveillance
and high penalties should be enforced. Plastic
recycling improvement. An attendant site bay be the
answer.

shrink the bureaucracy - drop the library
the refuse sites have a long way to go. le Recycling
sites/options.

longer hours at the library
have not needed all these services but we need to
have them.

Yes I would like to have access to the list of books
or DVDs I have seen or read.

911 service could improve eg whose house to help
our guys to respond quickly

I am willing to pay the required costs to properly
deal with all of my waste. I particular want the level
of recycling that is working in the other areas.

Question #5 Are you aware that the CRD
gives out grants-for assistance to support
non-profit organizations on projects that
have broad community benefit?

Yes: 26
No: 5

Question #6 Are you aware that the CRD
provides bursaries to local high school
students?

Yes: 22
No: 9

Question #7 Are you aware that the CRD
elections are in November 2008?

Yes: 22
No: 8

Question #8 What other services would you
like to see the CRD provide in your area?

dog control x 2

consider bike path or sidewalks in 150 Mile, Borland Valley Area
none x 2
bins locally for recycled items
Monetary assistance to improve radio communication for 911 Dispatch via HVFD radios & 1st responders radio systems.
septic sani dumps in local areas
high speed internet
improve recycling (electronics)
Thank-you well done
improved recycling methods
transit to the 150.
our taxes are already too high.
Please no more services! Taxes are maxed out.
Inflation only.

FINANCIAL PLAN

Question #9 Given the presentations and the level of service, do you feel that the taxes you pay for CRD services are appropriate?

Yes: 16
No: 9
Don't Know: 6
no - too high

Question #10 Do you feel that you have been adequately consulted on the 2008 five-year financial plan?

Yes: 23
No: 4

Question #11 What would help to make the financial plan consultation more informative for you?

man transfer stations fence and hours of use.
clean up transfer stations
all points were not covered in the budget proposal
I support the 150 Transit pilot project, very good idea for a years test.

sufficient

I think the 150 Transit deserves a trial
LOCAL ISSUES: good issues, I hope Beaver Valley
Community Plan is on the agenda. We need to
budget dollars for Staff work. Recycling for rural
areas is a concern.

perhaps through the internet, as well as the
community meetings.

I have a problem with Horsefly getting a larger grant-
for-assistance if that is what they need for radios, as
long as the door is open for the rest of us if we have
a need

TOWN HALL MEETINGS

Question #12 Have you attended a CRD
Town Hall Meeting before?

Yes: 24

No: 7

Question #13 How did you hear about the
Town Hall Meeting?

poster x 10

e-mail x3

press x 12

word of mouth x 6

radio x 2

Duncan

posters x 2

internet x 2

Question #14 If you answered "no" to the
above question, what other consultation
method would you suggest?

Questionnaire Survey

Question #15 The format for the 2008 Town Hall meetings has been changed to shorten the presentation, provide more information and allow for more interactive discussion. Did you find the format of tonight's meeting informative and flexible?

Yes: 22

No: 3

Question #16 Do you have any comments or suggestions that could help us improve our Town Hall Meetings?.

This meeting was a general meeting to discuss budget, projects, etc, but the meeting gets too bogged down on local issues, which should be separate meeting. Interesting the meeting drops rapidly when it gets hung-up for an extended period of time on particular issues.

turn up the heat!

still not enough time to cover all points & interact with peoples questions.

don't take questions throughout - save till end.

it depends on how you use the input you get -

perhaps you could clarify how you do this - I hope

you can avoid the tyranny of the loud voice from one or two people.

complaining goes on too long

keep up the good work

I found this meeting very informative. Staff was very accommodating for all questions & comments.

some long, dragged out discussions. need time limits i.e. refuse. People weren't listening. The answer was obvious. No one said they would stop being a consumer. I thought it was a good meeting. Glad to see Duncan maturing. I do have trouble with the CRD mission statement. It implies you don't think this a desirable place. and you the CRD are going to save us. We are here because we find it very desirable here. The CRD or anyone else does not have to save anyone.
no I think they are well done! I especially like the time. Possibly better communication with the person responsible for the heat!
more concise answers

LIBRARY

Question #17 How often do you use your local branch/community library?

Several times a year x6
never x8
rarely x 8
several times a week
several times a month x 10

Question #18 Using a scale where 1 means very unsatisfied and 10 means very satisfied, how would you rate your overall satisfaction with the local library services?

10 x 7 response, 9 x 4 response, 8 x 7 response, 5 x 3 response, 3 x 1 response, 1 x 2 response.

Question #19 Do you have any comments or suggestions that could help us improve our library service?

We appreciate the inter library loan services though which we borrow most of our books.
don't spend any more money on libraries with the internet libraries are nearly redundant.
New building - bigger
library in likely very old & small
we appreciate the inter library loan services though which we borrow most of our books.

drop it! Waste of taxes
W/L should be open everyday. It's great to have libraries in the rural areas.
it needs a ramp
longer hours. We really need wheelchair access to the library.
Our library is old, infested with earwigs. We have been told that the CRD is "looking into" replacing the facility. However I have heard that for the last 3 years. Still no concrete decision. Our library needs wheelchair accessibility. I appreciate the photocopier. Our librarian is open to suggestions about improving the service.
I have complaints that it should be open more hours. 6 days a week. The staff have always been

RURAL REFUSE

Question #20 How often do you use the local landfill/transfer station to dispose of your garbage?

Several times a month x19
several times a week x 2
several times a year x 9
once a week
given the circumstances, its convenient enough but the long term effects are obviously not going to be satisfactory.
needs recycle containers for glass, plastic, tin and paper.

Question #21 Do you have any comments or suggestions that could help us improve our rural refuse facilities?

10 x 3 response, 9 x 4 response, 8 x 7 response, 7 x 5 response, 6 x 3 response, 5 x 3 response, 3 x 1 response, 2 x 1 response, 1 x 2 response.

Question #22 Do you have any comments or suggestions that could help us improve our rural refuse facilities?

man them, fence, open ?? Hours.

suggest banning furniture companies from dumping used beds etc @ Share sheds (150 in particular) recycling facilities or receptacles. Education signs remove the share sheds or fine the abusers
A fine for anyone dumping garbage by the share shed (150 Mile) E.I. mattresses/stoves washers - all are garbage & don't work.
more frequent inspection & supervision to prevent mis-use of dumps. Public education - to encourage permission to spend more on reclamation/recycle of garbage.
get rid of the share shed at the 150
get the landfill out of Big Lake
road maintenance (winter), recycling facilities would be beneficial.
still have pits at Likely & Big Lake, can get quite messy, plastic blowing in the wind etc.
please note that the letter from Big Lake did not ask for change at the landfill site, it asked for information. Whether or not we need to ask for change, depends on the information, (withstanding vocal comments at the meeting!)
I am very pleased to hear that you are working on changing the system all together, as landfills are not the answer
fine people dumping product @ 150 mile that should go to W/L.
abuse by residence is the problem.

I would like to see more people using the correct site for disposing of waste. i.e. not putting metal in the wood site. I think the only way to do this is to have paid attendant. I would like to see recycling facilities for plastics and have recycling that works.

The Horestly works because of several locations for different items. Such as tires, metal, cares, wood waste. The rules for need to make since, and to be fair to everyone. le wood waste, solid wood burners not good. But no one will say several thousand waste piles are burnt every year int he bush out of sight out mind, must make it ok.

An attendant. An overall improved recycling program especially plastics.
increase grant for assistance amount to update First Responders System in Horsefly
stream line and simplify
Recycling needs to be made available to rural communities.

Garbage disposal is good. we need aggressive leadership to successfully re use and recycle all that can be. We need leadership that is pro active, not reactive. Note: your 2006 Annual Report is recyclable - but not in the Cariboo. I believe it was Eldridge Cleaver who in the 1960's said "You are either part of the solution - or part of the problem" Thirty years of solid waste decisions made by the CRD and WL City have been a major part of the problem.

RECREATION

Question #23 How often do you use Cariboo Regional District recreation facilities?

several times a year x 5
never x9
rarely x 12
several times a week
several times a month x 2

Question #24 Using a scale where 1 means very unsatisfied and 10 means very satisfied, how would you rate your overall satisfaction with the local recreation facilities?
10 x 1 response, 9 x 4 response, 8 x 6 response, 6 x 1 response, 5 x 7 response, 3 x 1 response.

Question #25 Do you have any comments or suggestions that could help us improve our recreation facilities?
the last major Reno never changed much
We live too far out to use the facilities very often
organized rec. can be a bottomless pit. Most local people have more fun without organized structure.
Rules Rules!

COMMUNICATIONS

Question #26 Did you receive a copy of the CRD'S UPFRONT newsletter?
Yes: 23
No: 6
Don't Know 2

Question #27 Do you read the CRD's UPFRONT newsletter?
Yes x 24
No: 5

Question #28 Do you have Internet Access?
Yes : 22
No: 3

Question #29 When was the last time you visited the CRD's website?
Fall 07
never x 4
Dec-07
not often
a year ago
Jan-08
3 months ago

wasn't aware of it until now
60 days
2 - 3 months ago
last week
2006

Question #30 How often do or have you used the CRD's Website?

several times a year x 4
rarely x 6
(found it difficult to find (Track) new info. Wanted to make comments couldn't find site.)
never x 17
several times a month (usually at the Library)
several times a month
several times a year (husband periodically uses it)

Question #31 Do you believe that the CRD should move toward more technologically advanced methods of doing business? (ie taxpayers being able to pay utility bills over the internet, and retrieve property and zoning information)?

Yes: 17
No. 10

Question #32 Do you have any comments or suggestions that could help us improve our communications efforts?

we don't have high speed internet so it takes too long to download information. It gets too frustrating.

Help us get Hi Speed Internet in Likely.
I like Shelly's Board Highlights.
clearly I need to move that way myself.
try to make sure that communities put important news into their newsletter (that's usually read by lots of people) e.g. recycling tires. Etc.)
I like the on line zoning confirmation

High speed internet beyond the "village" of Horsefly would be nice. Can the CRD do anything about that?

**check out W/L City Hall weekly top 10 items mail out
(e) I would like to be on that mail out.
I think you do a good job!
This is one of the most difficult parts of dealing with
the public.**

50 Surveys handed out, 32 handed back in
GENERAL

Question #1 where do you live? Area G

Question #2 Pls. check any CRD depart.
You have used recently.

Protective Services
Building Inspection x 8
Rural Refuse Services x 16
Library Services x 7
Recreation & leisure x 5
Library Services x 7
mail & press and internet
Invasive Plants x 5
Administration and Governance
Protective Services, Library Services
Water & Sewer x 12
Land Use Planning / Zoning x 2
other services: 911 Ambulance and Fire
Bylaw enforcement
100 Mile House Office

Question #3 Using scale from 1 (means very unsatisfied and 10 means very satisfied, how would you rate your overall satisfaction with the service you received.?
10 x 5 response, 9 x 5 response, 8 x 6 response, 7 x 4 response, 6 x 4 response, 5 x 1 response,

Question #4 Do you have any comments or suggestions that could help us improve these services?

Build on Aquatic Centre, 108 Mile Ranch Public Beach tends to be covered in poop throughout the summer. I would love to use it with my toddler and new baby, but I do not want them swimming and walking in poop every few feet on the beach. I have friends who raked it up in past summers. Should have Interact for Building Permits and Utility payments.
We need a pool for our youth. Growing number of obese people. Reason enough to increase recreational facilities.
recycling program at roadside
stop filling landfills with recyclables.
keep up the meeting formats
Who's in upper management at the CRD that some great people leave their positions with the CRD (EG Allison with Invasive Plants (and some other people)
Addition staff for invasive weed control
Addition staff for bylaw enforcement
Recreation - swimming @ 08 lake - lifeguards in Summer. Indoor pool @ 100 Mile House
love the library, but W/L has a much nicer one
I wrote a letter to the CRD regarding riparian area bylaw last Nov. and have received no reply today
Jan. 16. 2 months is that an acceptable length of time?
Be wary of developers
Need better facilities - put it with a pool. Sit work, study and go online with your notebook
stopped for general info.

Question #5 Are you aware that the CRD gives out grants-for assistance to support non-profit organizations on projects that have broad community benefit?

Yes x 24, no x 3
this process is not readily accessible because of the time requirements.

Question #6 Are you aware that the CRD provides bursaries to local high school students?

Yes x 25, no x 9

Question #7 Are you aware that the CRD elections are in November 2008?

Yes x 18, No x 11
elections don't seem to happen in area "G"

Question #8 What other services would you like to see the CRD provide in your area?

Recycling
soccer
build an aquatic centre in area x 2
more emphasis on Sports and Recreation
more recycling needed
pool and skateboard park
stronger property clean-up
soccer fields, pool
pool - yes
soccer by grants
complete recycling! (tins and glass) We are decades behind in this area
A pool help the Aquatic Society with their mission to build an Aquatic facility.
recycling station at the 108.

Recreation, specifically a Multi Use Aquatic Centre. And it needs to be "green", geothermal/solar.....
Forward think ways to pay for building and more importantly - operation for years to come.

better education regarding water usage - the preciousness of the resource - Water is becoming a big issue world wide. We need to see the CRD get involved in a positive way regarding conservation.

Noise Bylaw

Recreation! Soccer, pool, x-country skiing

pool and soccer fields in 100 Mile House

FINANCIAL PLAN

Question #9 Given the presentations and the level of service, do you feel that the taxes you pay for CRD services are appropriate?

yes x 25, don't know x 7,
taxes seem to high, same amount paid in Vancouver Area.

Don't know - I have grave concerns about huge increases in property assessments. This creates a lot of uncertainty and can also create distrust of the whole taxation system. My taxes went up 14% last year. I was not happy if they go up by 4% this year then I will have some trust that your information is correct.

Too much for a small taxation area: eg expand recreation

Question #10 Do you feel that you have been adequately consulted on the 2008 five-year financial plan?

Yes x 29

too new to the area to comments

Question #11 What would help to make the financial plan consultation more informative for you?

Have info on Website
good with way it was

TOWN HALL MEETINGS

Town Hall Meeting before?

Yes x 20 , no x 12

not for this community.
first for me

Question #13 How did you hear about the Town Hall Meeting?

poster x 9
press and poster
free press and word of mouth , flyers
radio x 4
poster, internet
internet x 4
press x5
newspaper x 2
word of mouth x 4
Canada post
signs

Question #14 If you answered "no" to the above question, what other consultation method would you suggest?

Explain in the advertising what happens and is possible for the public by attending.
offer door prizes-for those who attend or pizza party for the street with the most present.
new resident

Question #15 The format for the 2008 Town Hall meetings has been changed to shorten the presentation, provide more information and allow for more interactive discussion. Did you find the format of tonight's meeting informative and flexible?

Yes x 30

Question #16 Do you have any comments or suggestions that could help us improve our Town Hall Meetings?.

no
seems pretty good
provide drinking water
limit the time frame for speakers and the number of times they can speak to a subject.
also have speakers identify themselves and where they live.

LIBRARY

Question #17 How often do you use your local branch/community library?

several times a year x 6, rarely, several times a month, never.
Plan to use it

Question #18 Using a scale where 1 means very unsatisfied and 10 means very satisfied, how would you rate your overall satisfaction with the local library services?

10 x 3 response, 9 x 4 response, 8 x 5 response, 7 x 4 response, 6 x 4 response, 5 x 1 response, 4 x 1 response, 2 x 1 response.

Question #19 Do you have any comments or suggestions that could help us improve our library service?

The library is too small crowded! In desperate need of upgrading.
More computers
Much larger and yes I know you are doing it.
improve lighting , upgrade number of new books
100 Mile Staff are very helpful. Great to be able to photocopy papers for a fee.
the new building. More room!
Larger facility and more seating. Ideally, rent out an adjoining space that would allow a coffee and a read ie. Chapter/star bucks.
shelves are too low
Deeper, broader selection of books.
see question #4
I am not a heavy user however support everything that is done to enhance the service for the heavier users.

RURAL REFUSE

Question #20 How often do you use the local landfill/transfer station to dispose of your garbage?

several times a year x 5, several times a month x 1, rarely x 1

Question #21 Using a scale where 1 means very unsatisfied and 10 means very satisfied, how would you rate your overall satisfaction with the local landfill/transfer station.

10 x 3 response, 9 x 5 response, 8 x 10 response, 7 x 3 response, 6 x 2 response, 4 x 1 response, 3 x 2 response, 1 x 1 response.

Question #22 Do you have any comments or suggestions that could help us improve our rural refuse facilities?

better control of things being dumped in the wrong areas, eg. Mess around share shed.

the roads to different dumping spots can get pretty rough for little cars to drive on.

Recycling

love the share shack

More recycling options

Blue bin program

Limit number of bags homes are allowed to put out.

Encourage recycling.

they are messy and hard to access at times

local recycle dumpsters with a fine for putting wrong items in the wrong bins

Have a look at Pentiction Landfill. 100 Mile landfill is disgusting. Garbage collection doesn't need to be weekly. Could be every 2 weeks. Better recycling (too bad people mess up with the bins @Save-On and Safeway. Share shed's a good idea. Push for Save-On and Safeway to accept tins, etc they sell.

recycle wood waste (green waste)

Controlled usage to prevent abuse and banning of recyclable items.

Expand efforts in recycling - education, facilities. Find other uses for wood waste, power generation.

Don't burn - contributes to air pollution.

Like the recycle share shed

RECREATION

Question #23 How often do you use Cariboo Regional District recreation facilities?

never x 4 response, several times a year x 3 response, rarely x 13 response, several times a week x 2 response, several times a month x 4

only outdoors

Question #24 Using a scale where 1 means very unsatisfied and 10 means very satisfied, how would you rate your overall satisfaction with the local recreation facilities?

10 x 3 response, 9 x 2 response, 8 x 6 response, 7 x 4 response, 6 x 1 response, 5 x 4 response, 2 x 2 response.

sided seats in a arena - poorly done

I want a pool

Question #25 Do you have any comments or suggestions that could help us improve our recreation facilities?

need an Aquatic Centre

expand on them add a pool

need a pool x 3

pool required, recreational activates i.e. aerobics, weight room, skateboard park, soccer field and building

Consider building 2 tennis courts @ 108 Community Hall site - people would pay a membership fee, 108 Resort courts are very poor. Maybe they would partner with the CRD.

we are not drawn to use them as we are 30 min away (We get our exercise cleaning up our dead pines and our noxious weeds :)

Add a pool and soccer fields

need more recreations facilities

We don't have enough. i.e. swimming pool

other than the fall fair; indoor recreation facilities in the S. Cariboo are absolutely pathetic. One arena, monopolized by Minor hockey and curling rink that might as well be "private" does not provide recreation for a large section of the community. A true multiuse recreation complex is necessary to maintain a vibrant community.

too much emphasis on hockey, should be providing for other recreation possibilities for older citizens and for women - other sports swimming, gymnasium, such as facilities for yoga, tai chi. Very healthy promoting exercise. This issue is very important for the health benefits - CRD get involved!

I am willing to pay, time and money to make it happen.

taxation related to distance. Maybe a tax circle from expensive facilities ie pool

COMMUNICATIONS

Question #26 Did you receive a copy of the CRD'S UPFRONT newsletter?

yes x 23, no x 5, don't know x 4

Question #27 Do you read the CRD's UPFRONT newsletter?

yes x 23, no x 5

Question #28 Do you have Internet Access?

yes x 24 no x4

on dial up

please put me on your e-mail list. evie2@shaw.ca

Question #29 When was the last time you visited the CRD's website?

never x 4,

yesterday(Jan 15/08) x 4
Jan. 2008 x 2
this week x 2
2 weeks ago x 3
several times a year
within the last month
1 month ago
3 months ago x 2
last week x 2
last month
one week ago
haven't but will now
2 months ago

Question #30 How often do or have you used the CRD's Website?

never x8, rarely x 6 , several times a year x 8 , several times a month x 1 rarely x 1
read Al's e-mails.

Question #31 Do you believe that the CRD should move toward more technologically advanced methods of doing business? (ie taxpayers being able to pay utility bills over the internet, and retrieve property and zoning information)?

yes x24, no x 3
not necessary

Question #32 Do you have any comments or suggestions that could help us improve our communications efforts?

encourage them to go to the CRD office and educate themselves on programs etc.
brochure displays
hand outs at this meeting
The local CRD office hours need to be adjusted. Their clocks have been off by 15 min. for at least 3 years. Very frustrating. Open late - closed early.
You're doing great. Some people are pathetic and just don't care.
We do not have the internet.

I appreciate email notices from AI Richmond - paperless is good - do the upfront newsletter online try to attract more young people.

Didn't get the information about Wed SCTE when we moved here wish was recent.

t

50 Surveys handed out, 32 handed back in
GENERAL

Question #1 where do you live? Area G

Question #2 Pls. check any CRD depart.
You have used recently.

Protective Services
Building Inspection x 8
Rural Refuse Services x 16
Library Services x 7
Recreation & leisure x 5
Library Services x 7
mail & press and internet
Invasive Plants x 5
Administration and Governance
Protective Services, Library Services
Water & Sewer x 12
Land Use Planning / Zoning x 2
other services: 911 Ambulance and Fire
Bylaw enforcement
100 Mile House Office

Question #3 Using scale from 1 (means very unsatisfied and 10 means very satisfied, how would you rate your overall satisfaction with the service you received.?
10 x 5 response, 9 x 5 response, 8 x 6 response, 7 x 4 response, 6 x 4 response, 5 x 1 response,

Question #4 Do you have any comments or suggestions that could help us improve these services?

Build on Aquatic Centre, 108 Mile Ranch Public Beach tends to be covered in poop throughout the summer. I would love to use it with my toddler and new baby, but I do not want them swimming and walking in poop every few feet on the beach. I have friends who raked it up in past summers. Should have Interact for Building Permits and Utility payments.
We need a pool for our youth. Growing number of obese people. Reason enough to increase recreational facilities.
recycling program at roadside
stop filling landfills with recyclables.
keep up the meeting formats
Who's in upper management at the CRD that some great people leave their positions with the CRD (EG Allison with Invasive Plants (and some other people)
Addition staff for invasive weed control
Addition staff for bylaw enforcement
Recreation - swimming @ 08 lake - lifeguards in Summer. Indoor pool @ 100 Mile House
love the library, but W/L has a much nicer one
I wrote a letter to the CRD regarding riparian area bylaw last Nov. and have received no reply today
Jan. 16. 2 months is that an acceptable length of time?
Be wary of developers
Need better facilities - put it with a pool. Sit work, study and go online with your notebook
stopped for general info.

Question #5 Are you aware that the CRD gives out grants-for assistance to support non-profit organizations on projects that have broad community benefit?

Yes x 24, no x 3
this process is not readily accessible because of the time requirements.

Question #6 Are you aware that the CRD provides bursaries to local high school students?

Yes x 25, no x 9

Question #7 Are you aware that the CRD elections are in November 2008?

Yes x 18, No x 11
elections don't seem to happen in area "G"

Question #8 What other services would you like to see the CRD provide in your area?

Recycling
soccer
build an aquatic centre in area x 2
more emphasis on Sports and Recreation
more recycling needed
pool and skateboard park
stronger property clean-up
soccer fields, pool
pool - yes
soccer by grants
complete recycling! (tins and glass) We are decades behind in this area
A pool help the Aquatic Society with their mission to build an Aquatic facility.
recycling station at the 108.

Recreation, specifically a Multi Use Aquatic Centre. And it needs to be "green", geothermal/solar.....
Forward think ways to pay for building and more importantly - operation for years to come.

better education regarding water usage - the preciousness of the resource - Water is becoming a big issue world wide. We need to see the CRD get involved in a positive way regarding conservation.

Noise Bylaw

Recreation! Soccer, pool, x-country skiing

pool and soccer fields in 100 Mile House

FINANCIAL PLAN

Question #9 Given the presentations and the level of service, do you feel that the taxes you pay for CRD services are appropriate?

yes x 25, don't know x 7,
taxes seem to high, same amount paid in Vancouver Area.

Don't know - I have grave concerns about huge increases in property assessments. This creates a lot of uncertainty and can also create distrust of the whole taxation system. My taxes went up 14% last year. I was not happy if they go up by 4% this year then I will have some trust that your information is correct.

Too much for a small taxation area: eg expand recreation

Question #10 Do you feel that you have been adequately consulted on the 2008 five-year financial plan?

Yes x 29

too new to the area to comments

Question #11 What would help to make the financial plan consultation more informative for you?

Have info on Website
good with way it was

TOWN HALL MEETINGS

Town Hall Meeting before?

Yes x 20 , no x 12

not for this community.
first for me

Question #13 How did you hear about the Town Hall Meeting?

poster x 9
press and poster
free press and word of mouth , flyers
radio x 4
poster, internet
internet x 4
press x5
newspaper x 2
word of mouth x 4
Canada post
signs

Question #14 If you answered "no" to the above question, what other consultation method would you suggest?

Explain in the advertising what happens and is possible for the public by attending.
offer door prizes-for those who attend or pizza party for the street with the most present.
new resident

Question #15 The format for the 2008 Town Hall meetings has been changed to shorten the presentation, provide more information and allow for more interactive discussion. Did you find the format of tonight's meeting informative and flexible?

Yes x 30

Question #16 Do you have any comments or suggestions that could help us improve our Town Hall Meetings?.

no
seems pretty good
provide drinking water
limit the time frame for speakers and the number of times they can speak to a subject.
also have speakers identify themselves and where they live.

LIBRARY

Question #17 How often do you use your local branch/community library?

several times a year x 6, rarely, several times a month, never.
Plan to use it

Question #18 Using a scale where 1 means very unsatisfied and 10 means very satisfied, how would you rate your overall satisfaction with the local library services?

10 x 3 response, 9 x 4 response, 8 x 5 response, 7 x 4 response, 6 x 4 response, 5 x 1 response, 4 x 1 response, 2 x 1 response.

Question #19 Do you have any comments or suggestions that could help us improve our library service?

The library is too small crowded! In desperate need of upgrading.
More computers
Much larger and yes I know you are doing it.
improve lighting , upgrade number of new books
100 Mile Staff are very helpful. Great to be able to photocopy papers for a fee.
the new building. More room!
Larger facility and more seating. Ideally, rent out an adjoining space that would allow a coffee and a read ie. Chapter/star bucks.
shelves are too low
Deeper, broader selection of books.
see question #4
I am not a heavy user however support everything that is done to enhance the service for the heavier users.

RURAL REFUSE

Question #20 How often do you use the local landfill/transfer station to dispose of your garbage?

several times a year x 5, several times a month x 1, rarely x 1

Question #21 Using a scale where 1 means very unsatisfied and 10 means very satisfied, how would you rate your overall satisfaction with the local landfill/transfer station.

10 x 3 response, 9 x 5 response, 8 x 10 response, 7 x 3 response, 6 x 2 response, 4 x 1 response, 3 x 2 response, 1 x 1 response.

Question #22 Do you have any comments or suggestions that could help us improve our rural refuse facilities?

better control of things being dumped in the wrong areas, eg. Mess around share shed.

the roads to different dumping spots can get pretty rough for little cars to drive on.

Recycling

love the share shack

More recycling options

Blue bin program

Limit number of bags homes are allowed to put out.

Encourage recycling.

they are messy and hard to access at times

local recycle dumpsters with a fine for putting wrong items in the wrong bins

Have a look at Pentiction Landfill. 100 Mile landfill is disgusting. Garbage collection doesn't need to be weekly. Could be every 2 weeks. Better recycling (too bad people mess up with the bins @Save-On and Safeway. Share shed's a good idea. Push for Save-On and Safeway to accept tins, etc they sell.

recycle wood waste (green waste)

Controlled usage to prevent abuse and banning of recyclable items.

Expand efforts in recycling - education, facilities. Find other uses for wood waste, power generation.

Don't burn - contributes to air pollution.

Like the recycle share shed

RECREATION

Question #23 How often do you use Cariboo Regional District recreation facilities?

never x 4 response, several times a year x 3 response, rarely x 13 response, several times a week x 2 response, several times a month x 4

only outdoors

Question #24 Using a scale where 1 means very unsatisfied and 10 means very satisfied, how would you rate your overall satisfaction with the local recreation facilities?

10 x 3 response, 9 x 2 response, 8 x 6 response, 7 x 4 response, 6 x 1 response, 5 x 4 response, 2 x 2 response.

sided seats in a arena - poorly done

I want a pool

Question #25 Do you have any comments or suggestions that could help us improve our recreation facilities?

need an Aquatic Centre

expand on them add a pool

need a pool x 3

pool required, recreational activates i.e. aerobics, weight room, skateboard park, soccer field and building

Consider building 2 tennis courts @ 108 Community Hall site - people would pay a membership fee, 108 Resort courts are very poor. Maybe they would partner with the CRD.

we are not drawn to use them as we are 30 min away (We get our exercise cleaning up our dead pines and our noxious weeds :)

Add a pool and soccer fields

need more recreations facilities

We don't have enough. i.e. swimming pool

other than the fall fair; indoor recreation facilities in the S. Cariboo are absolutely pathetic. One arena, monopolized by Minor hockey and curling rink that might as well be "private" does not provide recreation for a large section of the community. A true multiuse recreation complex is necessary to maintain a vibrant community.

too much emphasis on hockey, should be providing for other recreation possibilities for older citizens and for women - other sports swimming, gymnasium, such as facilities for yoga, tai chi. Very healthy promoting exercise. This issue is very important for the health benefits - CRD get involved!

I am willing to pay, time and money to make it happen.

taxation related to distance. Maybe a tax circle from expensive facilities ie pool

COMMUNICATIONS

Question #26 Did you receive a copy of the CRD'S UPFRONT newsletter?

yes x 23, no x 5, don't know x 4

Question #27 Do you read the CRD's UPFRONT newsletter?

yes x 23, no x 5

Question #28 Do you have Internet Access?

yes x 24 no x4

on dial up

please put me on your e-mail list. evie2@shaw.ca

Question #29 When was the last time you visited the CRD's website?

never x 4,

yesterday(Jan 15/08) x 4
Jan. 2008 x 2
this week x 2
2 weeks ago x 3
several times a year
within the last month
1 month ago
3 months ago x 2
last week x 2
last month
one week ago
haven't but will now
2 months ago

Question #30 How often do or have you used the CRD's Website?

never x8, rarely x 6 , several times a year x 8 , several times a month x 1 rarely x 1
read Al's e-mails.

Question #31 Do you believe that the CRD should move toward more technologically advanced methods of doing business? (ie taxpayers being able to pay utility bills over the internet, and retrieve property and zoning information)?

yes x24, no x 3
not necessary

Question #32 Do you have any comments or suggestions that could help us improve our communications efforts?

encourage them to go to the CRD office and educate themselves on programs etc.
brochure displays
hand outs at this meeting
The local CRD office hours need to be adjusted. Their clocks have been off by 15 min. for at least 3 years. Very frustrating. Open late - closed early.
You're doing great. Some people are pathetic and just don't care.
We do not have the internet.

I appreciate email notices from AI Richmond - paperless is good - do the upfront newsletter online try to attract more young people.

Didn't get the information about Wed SCTE when we moved here wish was recent.

t

39 given out 9 returned

GENERAL

Question #1 where do you live?

H

Question #2 Pls. check any CRD depart. You have used recently.

Rural refuse Services (garbage) x7
Library Services x 6
Protective Services (Fire, 911, SAR) x 2
Building Inspection x 4
water

Question #3 Using scale from 1 (means very unsatisfied and 10 means very satisfied, how would you rate your overall satisfaction with the service you received.?

9 x 1 response, 8 x 1 response, 7 x 2 response, 6 x 2 response,

Question #4 Do you have any comments or suggestions that could help us improve these services?

fixing the access road, fixing the bin (handle)

Question #5 Are you aware that the CRD gives out grants-for assistance to support non-profit organizations on projects that have broad community benefit?

Yes: 7
No: 2

Question #6 Are you aware that the CRD provides bursaries to local high school students?

Yes: 4
No: 5

Question #7 Are you aware that the CRD elections are in November 2008?

Yes: 8

No: 1

Question #8 What other services would you like to see the CRD provide in your area?

recycle

increased water services

fire protection

nothing more

FINANCIAL PLAN

Question #9 Given the presentations and the level of service, do you feel that the taxes you pay for CRD services are appropriate?

Yes: 6

No: 2

Don't know 1

Question #10 Do you feel that you have been adequately consulted on the 2008 five-year financial plan?

Yes: 8

No: 1

Question #11 What would help to make the financial plan consultation more informative for you?

more meetings

don't know right now

TOWN HALL MEETINGS

Question #12 Have you attended a CRD Town Hall Meeting before?

Yes: 8
No: 1

Question #13 How did you hear about the Town Hall Meeting?

press x 5
poster x 6

Question #14 If you answered "no" to the above question, what other consultation method would you suggest?

Question #15 The format for the 2008 Town Hall meetings has been changed to shorten the presentation, provide more information and allow for more interactive discussion. Did you find the format of tonight's meeting informative and flexible?

Yes: 7
No:1

Question #16 Do you have any comments or suggestions that could help us improve our Town Hall Meetings?.

longer meetings

LIBRARY

Question #17 How often do you use your local branch/community library?

Several times a month x 6
rarely x 2
Several times a week

Question #18 Using a scale where 1 means very unsatisfied and 10 means very satisfied, how would you rate your overall satisfaction with the local library services?

10 x 1 response, 9 x 1 response, 8 x 2 response, 6 x 1 response, 4 x 1 response

Question #19 Do you have any comments or suggestions that could help us improve our library service?

longer, open days
more days open or evenings
stop land clearing material (stumps etc)
its good enough

RURAL REFUSE

Question #20 How often do you use the local landfill/transfer station to dispose of your garbage?

Several times a month x6
rarely

Question #21 Using a scale where 1 means very unsatisfied and 10 means very satisfied, how would you rate your overall satisfaction with the local landfill/transfer station.

10 x 2 response, 9 x 1 response, 7 x 1 response, 4 x 1 response, 3 x 1 response, 2 x 1 response.

Question #22 Do you have any comments or suggestions that could help us improve our rural refuse facilities?

wood waste effects us from disposing in a good manner

RECREATION

Question #23 How often do you use Cariboo Regional District recreation facilities?

Several times a year x 2
never x 4
rarely x 2
Several times a month

Question #24 Using a scale where 1 means very unsatisfied and 10 means very satisfied, how would you rate your overall satisfaction with the local recreation facilities?

7 x 3 response, 5 x 1 response

Question #25 Do you have any comments or suggestions that could help us improve our recreation facilities?

It is too far to go to town for this service
more grants
fix up ball fields
check the facilities more often regarding garbage and drunk and loud people.

COMMUNICATIONS

Question #26 Did you receive a copy of the CRD'S UPFRONT newsletter?

Question #27 Do you read the CRD's UPFRONT newsletter?

Yes: 7
No: 1
Don't Know 1

Question #28 Do you have Internet Access?

Yes:7

Question #29 When was the last time you visited the CRD's website?

never x 5
2 weeks ago

Question #30 How often do or have you used the CRD's Website?

Several times a year x 2
never x 6

Question #31 Do you believe that the CRD should move toward more technologically advanced methods of doing business? (ie taxpayers being able to pay utility bills over the internet, and retrieve property and zoning information)?

Yes : 3

No: 4

Question #32 Do you have any comments or suggestions that could help us improve our communications efforts?

more meetings

improve internet access at an affordable price

39 handed out, 26 returned

GENERAL

Question #1 where do you live?

I

Question #2 Pls. check any CRD depart. You have used recently.

Building Inspection x6
Administration & Governance x 2
Library Services
Recreation & Leisure x 8
Library Services
Invasive Plants x 2
Solid Waste Management
Land Use Planning / Zoning x 2
Protective Services
Rural Refuse Services (garbage) x 2
Airports x3

Question #3 Using scale from 1 (means very unsatisfied and 10 means very satisfied, how would you rate your overall satisfaction with the service you received.?

10 x 3 response, 8 x 3 response, 7 x 2 response, 6 x 6 response, 5 x 2 response, 3 x 2 response.

Question #4 Do you have any comments or suggestions that could help us improve these services?

I would like to see our CRD representatives inform us of up coming taxes.
make one phone call with people who know who I need to talk to.
recycling at the Fire Hall maybe?

Question #5 Are you aware that the CRD gives out grants-for assistance to support non-profit organizations on projects that have broad community benefit?

Yes: 19

No: 6

Question #6 Are you aware that the CRD provides bursaries to local high school students?

Yes: 17
No: 8

Question #7 Are you aware that the CRD elections are in November 2008?

Yes: 17
No: 8

Question #8 What other services would you like to see the CRD provide in your area?

none
building inspection and fire protection on Glassford Road.
none I'd like to see less
pay attention to the people, ask them what they need do not tell they have to pay for things they have no need of.
one office to deal with all requirements for building garbage site at Titetown Lake

FINANCIAL PLAN

Question #9 Given the presentations and the level of service, do you feel that the taxes you pay for CRD services are appropriate?

Yes: 6
No: 6
Don't Know: 5

Question #10 Do you feel that you have been adequately consulted on the 2008 five-year financial plan?

Yes: 11
No: 8

Question #11 What would help to make the financial plan consultation more informative for you?

phone, ask the people
mail outs
more detail available earlier in the year in
community meetings
don't want an increase

TOWN HALL MEETINGS

Question #12 Have you attended a CRD Town Hall Meeting before?

Yes: 11
No: 12

Question #13 How did you hear about the Town Hall Meeting?

press x 5
radio x 4
word of mouth x 10
poster x7
wife x 2

Question #14 If you answered "no" to the above question, what other consultation method would you suggest?

radio

Question #15 The format for the 2008 Town Hall meetings has been changed to shorten the presentation, provide more information and allow for more interactive discussion. Did you find the format of tonight's meeting informative and flexible?

Yes: 14

Question #16 Do you have any comments or suggestions that could help us improve our Town Hall Meetings?.

keep the floor under better control eg have only one person speaking at a time.
You should have a chairperson, so that better order can be kept. It's not very workable to have the director try to chair, answer questions and fend off her relatives all at the same time.

LIBRARY

Question #17 How often do you use your local branch/community library?

rarely x 13
Several times a month x 2
never x 9
several times a year x 2

Question #18 Using a scale where 1 means very unsatisfied and 10 means very satisfied, how would you rate your overall satisfaction with the local library services?

10 x 4 response, 9 x 2 response, 7 x 3 response, 6 x 2 response, 5 x 1 response, 4 x 1 response, 1 x 2 response.

Question #19 Do you have any comments or suggestions that could help us improve our library service?

to provide new and better services at new site
the move to the new building should be a good change

RURAL REFUSE

Question #20 How often do you use the local landfill/transfer station to dispose of your garbage?

several times a month x6

never
rarely
several times a year x 11

Question #21 Using a scale where 1 means very unsatisfied and 10 means very satisfied, how would you rate your overall satisfaction with the local landfill/transfer station.

10 x 7 response, 9 x 3 response, 8 x 2 response, 7 x 3 response, 6 x 2 response, 5 x 2 response

Question #22 Do you have any comments or suggestions that could help us improve our rural refuse facilities?

Didn't know we had one we use the city dump
put a facility at Titetown Lake
Composting

RECREATION

Question #23 How often do you use Cariboo Regional District recreation facilities?

rarely x 7
several times a month
never x8
several times a year x 8

Question #24 Using a scale where 1 means very unsatisfied and 10 means very satisfied, how would you rate your overall satisfaction with the local recreation facilities?

10 x 2 response, 9 x 2 response, 8 x 1 response, 7 x 4 response, 6 x 2 response, 5 x 1 response, 4 x 1 response, 3 x 1 response, 2 x 1 response, 1 x 1 response.

Question #25 Do you have any comments or suggestions that could help us improve our recreation facilities?

Quit closing them down & maintain them they are more important to me than (Stanley Park)
open early or later for shift workers

COMMUNICATIONS

Question #26 Did you receive a copy of the CRD'S UPFRONT newsletter?

Yes: 17
No: 5
Don't Know: 3

Question #27 Do you read the CRD's UPFRONT newsletter?

Yes: 18
No: 8

Question #28 Do you have Internet Access?

Yes: 23
No: 4

Question #29 When was the last time you visited the CRD's website?

1 year ago x 2
no
never x10
1 month ago
6 months ago
did not know about it
never - at least a year

Question #30 How often do or have you used the CRD's Website?

rarely x7
never x 12

Question #31 Do you believe that the CRD should move toward more technologically advanced methods of doing business? (ie taxpayers being able to pay utility bills over the internet, and retrieve property and zoning information)?

Yes: 13
No: 5

Question #32 Do you have any comments or suggestions that could help us improve our communications efforts?

property info on Internet would be nice but not at significant cost increase
one office to answer all questions

6 handed out, 3 returned

GENERAL

Question #1 where do you live?

J

Question #2 Pls. check any CRD depart. You have used recently.

Rural Refuse Services (garbage) x 3
Invasive Plants
Library Services x 3
Airports x 3

Question #3 Using scale from 1 (means very unsatisfied and 10 means very satisfied, how would you rate your overall satisfaction with the service you received.?

9 x 2 response, 5 x 1 response

Question #4 Do you have any comments or suggestions that could help us improve these services?

Question #5 Are you aware that the CRD gives out grants-for assistance to support non-profit organizations on projects that have broad community benefit?

Yes x 3

Question #6 Are you aware that the CRD provides bursaries to local high school students?

Yes x 3

Question #7 Are you aware that the CRD elections are in November 2008?

Yes x 3

Question #8 What other services would you like to see the CRD provide in your area? search and rescue

FINANCIAL PLAN

Question #9 Given the presentations and the level of service, do you feel that the taxes you pay for CRD services are appropriate? Yes x 3

Question #10 Do you feel that you have been adequately consulted on the 2008 five-year financial plan? Yes x 2
No x 1

Question #11 What would help to make the financial plan consultation more informative for you?

TOWN HALL MEETINGS

Question #12 Have you attended a CRD Town Hall Meeting before? Yes x 2
No x 1

Question #13 How did you hear about the Town Hall Meeting? poster x3

Question #14 If you answered "no" to the above question, what other consultation method would you suggest? new to area or would have attended before

Question #15 The format for the 2008 Town Hall meetings has been changed to shorten the presentation, provide more information and allow for more interactive discussion. Did you find the format of tonight's meeting informative and flexible?

Yes x 3
No

Question #16 Do you have any comments or suggestions that could help us improve our Town Hall Meetings?.

LIBRARY

Question #17 How often do you use your local branch/community library?

several times a year x 2

Question #18 Using a scale where 1 means very unsatisfied and 10 means very satisfied, how would you rate your overall satisfaction with the local library services?

9 x 2 response

Question #19 Do you have any comments or suggestions that could help us improve our library service?

RURAL REFUSE

Question #20 How often do you use the local landfill/transfer station to dispose of your garbage?

Several times a month x 2
several times a week
don't like the burning or the bears

Question #21 Using a scale where 1 means very unsatisfied and 10 means very satisfied, how would you rate your overall satisfaction with the local landfill/transfer station.

10 x 1 response, 3 x 1 response.

Question #22 Do you have any comments or suggestions that could help us improve our rural refuse facilities?

the design of the Kleana Kleane landfill needs to be revised. And it needs drift fencing to stop blowing garbage.
bear control at Tatla

RECREATION

Question #23 How often do you use Cariboo Regional District recreation facilities?

rarely x 2
never

Question #24 Using a scale where 1 means very unsatisfied and 10 means very satisfied, how would you rate your overall satisfaction with the local recreation facilities?

8 x 1 response

Question #25 Do you have any comments or suggestions that could help us improve our recreation facilities?

COMMUNICATIONS

Question #26 Did you receive a copy of the CRD'S UPFRONT newsletter?

Yes x 1 response
No
don't know: 2

Question #27 Do you read the CRD's UPFRONT newsletter?

yes x 1
No

Question #28 Do you have Internet Access? Yes x 3
No

Question #29 When was the last time you visited the CRD's website? today
never

Question #30 How often do or have you used the CRD's Website? several times a year
never x 2

Question #31 Do you believe that the CRD should move toward more technologically advanced methods of doing business? (ie taxpayers being able to pay utility bills over the internet, and retrieve property and zoning information)? Yes
No

Question #32 Do you have any comments or suggestions that could help us improve our communications efforts?

22 handed out, 17 handed in

GENERAL

Question #1 where do you live?

K

Question #2 Pls. check any CRD depart. You have used recently.

Rural Refuse Services (garbage) x 15
Library Services x 10
Water & Sewer x4
Bylaw Enforcement x 2
Recreation & Leisure x 3
Airports
Administration & Governance x3
more notification of meetings & changes
fire protection
Invasive Plants x 2

Question #3 Using scale from 1 (means very unsatisfied and 10 means very satisfied, how would you rate your overall satisfaction with the service you received.?

10 x 1 response, 8 x 6 response, 7 x 3 response, 6 x 1 response, 5 x 1 response.

Question #4 Do you have any comments or suggestions that could help us improve these services?

Question #5 Are you aware that the CRD gives out grants-for assistance to support non-profit organizations on projects that have broad community benefit?

Yes x 12
No: x 5

Question #6 Are you aware that the CRD provides bursaries to local high school students?

Yes x 9
No x 8

Question #7 Are you aware that the CRD elections are in November 2008?

Yes x 8
No x 9

Question #8 What other services would you like to see the CRD provide in your area?

we need a recycling depot

FINANCIAL PLAN

Question #9 Given the presentations and the level of service, do you feel that the taxes you pay for CRD services are appropriate?

Yes x 8
No x 3
don't know x 5

Question #10 Do you feel that you have been adequately consulted on the 2008 five-year financial plan?

Yes x 13
No x 3
Yes, even though I feel they're a bit high on some services
excellent job as is - presentation / meeting once a year is adequate.

Question #11 What would help to make the financial plan consultation more informative for you?

more info
mail it to me - you have my address because I get my bill.
it should be more specific what does each service actual cost us.

TOWN HALL MEETINGS

Question #12 Have you attended a CRD Town Hall Meeting before?

Yes x 13
No x 4

Question #13 How did you hear about the Town Hall Meeting?

poster x 9
neighbour
newspaper x5
word of mouth x 4
advertisement at the store

Question #14 If you answered "no" to the above question, what other consultation method would you suggest?

mail worked well.

Question #15 The format for the 2008 Town Hall meetings has been changed to shorten the presentation, provide more information and allow for more interactive discussion. Did you find the format of tonight's meeting informative and flexible?

Yes x 14

Question #16 Do you have any comments or suggestions that could help us improve our Town Hall Meetings?.

boring presentation, not impressed
I think it is in excusable that the presentation of Area J wasn't stopped and Area K presented. Did not give a warm fuzzy feeling.

LIBRARY

Question #17 How often do you use your local branch/community library?

several times a month x 7
several times a week x 2
several times a year x 4
never x3
rarely

Question #18 Using a scale where 1 means very unsatisfied and 10 means very satisfied, how would you rate your overall satisfaction with the local library services?

10 x 3 response, 8 x 2 response, 7 x 1 response, 6 x 1 response, 1 x 1 response

Question #19 Do you have any comments or suggestions that could help us improve our library service?

need a collection of adult books

more current information in book form (like books of knowledge etc) Present ones very outdated.
Need info in book form (not only Internet)
increase the hours

RURAL REFUSE

Question #20 How often do you use the local landfill/transfer station to dispose of your garbage?

several times a month x 8
several times a year x6
rarely

Question #21 Using a scale where 1 means very unsatisfied and 10 means very satisfied, how would you rate your overall satisfaction with the local landfill/transfer station.

10 x 3 response, 9 x 3 response, 8 x 6 response, 7 x 1 response, 6 x 2 response

Question #22 Do you have any comments or suggestions that could help us improve our rural refuse facilities?

empty the bins more often
a "share" hut for items that could be recycled like in Williams Lake
Maintenance seems good and facilities are well maintained. A recycling shed is proposed (hear) make sure it can't be "hailed" away.
share area- not necessarily shed, as problems in other area.
plastics should have a separate bin to go into
yes do some fencing between hwy 20 and site at Riske Creek site.

RECREATION

Question #23 How often do you use Cariboo Regional District recreation facilities?

several times a week x 2
rarely x6
several times a year x 2
never x5

Question #24 Using a scale where 1 means very unsatisfied and 10 means very satisfied, how would you rate your overall satisfaction with the local recreation facilities?

9 x 1 response, 8 x 6 response, 7 x 1 response, 5 x 5 response

Question #25 Do you have any comments or suggestions that could help us improve our recreation facilities?

none here provided by Regional District. Rec facilities we have built by Alexis Creek Community.

COMMUNICATIONS

Question #26 Did you receive a copy of the CRD'S UPFRONT newsletter?

Yes x 10

No x 4
don't know x 2

Question #27 Do you read the CRD's UPFRONT newsletter?

Yes x 11
No. x 5

Question #28 Do you have Internet Access?

Yes x 11
No x 3

Question #29 When was the last time you visited the CRD's website?

never
2 - 3 months ago
3 months ago
long time ago
1 year ago

Question #30 How often do or have you used the CRD's Website?

never x 5
several times a year
rarely x 2
never x 4

Question #31 Do you believe that the CRD should move toward more technologically advanced methods of doing business? (ie taxpayers being able to pay utility bills over the internet, and retrieve property and zoning information)?

Yes x 7
No x 5
yes and no - need both. Not all area K residents have internet.

Question #32 Do you have any comments or suggestions that could help us improve our communications efforts?

more effort on specific issues
pay our bill to CRD by phone or email rather than during the week day.

32 handed out 20 handed back in
GENERAL

Question #1 where do you live?

L

Question #2 Pls. check any CRD depart. You have used recently.

Building Inspection x7
Rural Refuse Services (garbage) x 13
Library Services x 14
Airports
Land Use Planning / Zoning x8
Recreation & Leisure x 5
Bylaw Enforcement x 3 (are they in service still?)
Invasive Plants x 2
Administration & Governance

Question #3 Using scale from 1 (means very unsatisfied and 10 means very satisfied, how would you rate your overall satisfaction with the service you received.?

9 x 3 response, 8 x 4 response, 7 x 1 response, 6 x 4 response, 5 x 2 response 4 x 1 response, 3 x 1 response.

Question #4 Do you have any comments or suggestions that could help us improve these services?

establish greater recycling faculties.
tax any land with billboard advertising at the highest commercial rates.
less glossy paper sharper graphics
added promptness
have the law enforcement do a bait program for stolen trailers.
need a local recycle program. Tins, paper, etc at Sheridan dump site.
better bylaw enforcement

please put in more officers in Bylaw enforcement - huge area and only 1 person is ridiculously inadequate.

maybe public skating @ 100 mile arena; bigger share
shacks, centralized recycling depots for recyclables.

Question #5 Are you aware that the CRD gives out grants-for assistance to support non-profit organizations on projects that have broad community benefit?

Yes x 14
No x 3

Question #6 Are you aware that the CRD provides bursaries to local high school students?

Yes x 11
No x 3

Question #7 Are you aware that the CRD elections are in November 2008?

Yes x 17
No x 2

Question #8 What other services would you like to see the CRD provide in your area?

collection of fire dues for independent depts. 2
fire protection
no new taxes
recycling x 2

FINANCIAL PLAN

Question #9 Given the presentations and the level of service, do you feel that the taxes you pay for CRD services are appropriate?

Yes x 7
No x 5
Don't know x 5
maybe

Question #10 Do you feel that you have been adequately consulted on the 2008 five-year financial plan?

Yes x 11
No x 4

Question #11 What would help to make the financial plan consultation more informative for you?

what has been done for Lone Butte
more info in local newspapers; more info in CRD mail out, not just the feel-good stories.

TOWN HALL MEETINGS

Question #12 Have you attended a CRD Town Hall Meeting before?

Yes x 14
No x 6

Question #13 How did you hear about the Town Hall Meeting?

press x8
poster x 6
Hall meeting
word of mouth x 2
internet x 1

Question #14 If you answered "no" to the above question, what other consultation method would you suggest?

Question #15 The format for the 2008 Town Hall meetings has been changed to shorten the presentation, provide more information and allow for more interactive discussion. Did you find the format of tonight's meeting informative and flexible?

Yes x 16

Question #16 Do you have any comments or suggestions that could help us improve our Town Hall Meetings?.

No x 1

leave children @ home
when in Lone Butte Hall tell us something relevant
other than 100 Mile
be more conscious of time, still too newer presentation
that was not explained in detail and therefore couldn't
be understood
speak more slowly
no children @ meeting hard to hear.
more about our area, only not whole area
1 meeting in each district
put notices on all bulletin boards - not everyone takes
the local paper or listens to the Wolf radio station in our
area. Reading notices on bulletin boards would
encourage more discussion in the various areas. (i.e.
meeting places for mail pickup etc)
the chair or director needs to take more control of the
meeting, lets get through the presentation 1st, before
folks are allowed to go off on their persona agendas.
mail in survey, hardly anyone comes to Town Hall
meetings.

LIBRARY

Question #17 How often do you use your local branch/community library?

several times a year x4
rarely x 4
never x5
several times a month x 3
several times a week

Question #18 Using a scale where 1 means very unsatisfied and 10 means very satisfied, how would you rate your overall satisfaction with the local library services?

10 x 1 response, 9 x 4 response, 8 x 3 response, 7 x 2 response, 6 x 1 response, 5 x 2 response

Question #19 Do you have any comments or suggestions that could help us improve our library service?

if it can be open 7 days a week for people who work during the week.
I love the cd's and videos as well as local history books on our area.
larger audio-visual selection
more resources
can we order from Vancouver or larger centers for new materials. I go to the library looking for something and hears its not in the system and I have to wait till it's purchased and then it's a maybe.

RURAL REFUSE

Question #20 How often do you use the local landfill/transfer station to dispose of your garbage?

several times a month x 8
several times a year x 8
several times a week

Question #21 Using a scale where 1 means very unsatisfied and 10 means very satisfied, how would you rate your overall satisfaction with the local landfill/transfer station.

10 x 2 response, 9 x 3 response, 7 x 1 response, 6 x 2 response, 5 x 1 response, 4 x 2 response, 3 x 1 response, 2 x 1 response, -1 x 1 response.

Question #22 Do you have any comments or suggestions that could help us improve our rural refuse facilities?

recycling facilities
easier access for handi cap people
more recycling: wood, glass, tires, batteries is the round water safe in landfills. There are uncontrolled burns in the landfill = air pollution.
Lone Butte may need another refuse container esp. in the summer
better overall planning

We are very pleased to have a landfill close by and it is maintained fairly well. Too many fires flare up which Deka Lake Firehall Volunteers have to attend which seems very unfair. These are Volunteers who must deal with chemical, corrosive and industrial wastes on a large scale as apposed to residential fires only in the area around the firehall. The refuse dump fires can be very dangerous on our volunteers.

larger share shacks. Or a large centralized building in each town to take larger items to. A real recycling depot in each large town. Folks want to recycle, to lesson the burden on landfills, but there's no where to take the stuff. Plastics, tin , tires batteries. Staffed depots to ensure piles aren't contaminated. (certain hours each week)

increase recycling
over full

RECREATION

Question #23 How often do you use Cariboo Regional District recreation facilities?

several times a year x4
never x9
rarely x11

Question #24 Using a scale where 1 means very unsatisfied and 10 means very satisfied, how would you rate your overall satisfaction with the local recreation facilities?

8 x 2 response, 7 x 3 response, 6 x 2 response, 5 x 2 response,

Question #25 Do you have any comments or suggestions that could help us improve our recreation facilities?

help the teenagers
walking club in Lone Butte for seniors
no, but it is totally unfair to charge more on taxes to some who have nicer houses. Everyone should be equal and should pay the same for the arena.

proportional tax distribution according to distance from each facility
need a pool for everyone. Need more public skating time on weekends and evenings. Public skating @ lunch time is useless for working taxpayers. The arena is great for hockey players but is useless for the elderly and non skaters.

COMMUNICATIONS

Question #26 Did you receive a copy of the CRD'S UPFRONT newsletter?

Yes x 13
No x 2
Don't Know x 4

Question #27 Do you read the CRD's UPFRONT newsletter?

Yes x 14
No x 5

Question #28 Do you have Internet Access?

Yes x 16
No 4

Question #29 When was the last time you visited the CRD's website?

never x 10
last week
1 year ago
Nov. 07
last spring
recently
2007
seldom use the computer

Question #30 How often do or have you used the CRD's Website?

never x 10
several times a month
several times a year x3

rarely x3

Question #31 Do you believe that the CRD should move toward more technologically advanced methods of doing business? (ie taxpayers being able to pay utility bills over the internet, and retrieve property and zoning information)?

Yes x 8

No x 4

not sure

yes - would like to retrieve property & zoning info

yes - only if it's cost effective

Question #32 Do you have any comments or suggestions that could help us improve our communications efforts?

wider & sooner, distribution of major developments.
it is hard to find detailed info on the CRD website because it is very technical. If you don't know bylaw number and lot number, it's hard to find out what is relevant.

Please don't allow children at the meetings. They make too much noise and its hard to hear the meeting.
I like to phone our area director who is available to us and also visit the local office
put more meat in your mail outs, not just the feel-good stories. Put mail-back survey in Mail-out.

Please ask that children not attend Town Hall Meetings, there are a lot of elderly people attending and they have hearing problems, little children making noise do not contribute to a easy-to-hear meeting. I know you can't ban kids/ but perhaps when you advertise the meetings, encourage people not to bring their children.

8 handed out, 8 handed in
GENERAL

Question #1 where do you live?

Wells

Question #2 Pls. check any CRD depart. You have used recently.

Rural Refuse Services (garbage) x 6
Invasive Plants
Protective Services (Fire, 911, SAR) x 4
Library Services x 6
Land Use Planning / Zoning
Building Inspection x3
By Law Enforcement
Water and sewer x 3
Recreation and Leisure

Question #3 Using scale from 1 (means very unsatisfied and 10 means very satisfied, how would you rate your overall satisfaction with the service you received.?

10 x 3 response, 9 x 1 response, 8 x 2 response, 7 x 1 response, 5 x 1 response.

Question #4 Do you have any comments or suggestions that could help us improve these services?

better up keep
I think there should be more recycling, enforce it more,
keep up with the pick up down town so its not over
flowing because it looks trashy (the main bins)
advertise in the Wells Chronicle

Question #5 Are you aware that the CRD gives out grants-for assistance to support non-profit organizations on projects that have broad community benefit?

Yes x 5
No x 2

Question #6 Are you aware that the CRD provides bursaries to local high school students?

Yes x 3
No x 5

Question #7 Are you aware that the CRD elections are in November 2008?

Yes x 3
No x 4

Question #8 What other services would you like to see the CRD provide in your area?

Barkerville - Lrop Road
Partnerships with municipality fire halls, as Wells needs a new hall to be built.
Airport in Wells needs to be looked after for emergency measures.
Wells airport
Can the CRD help with capital repair/restoration of Wells Curling Club?

FINANCIAL PLAN

Question #9 Given the presentations and the level of service, do you feel that the taxes you pay for CRD services are appropriate?

Yes x 4
Don't know x 2
I believe they are high

Question #10 Do you feel that you have been adequately consulted on the 2008 five-year financial plan?

Yes x 4
No x 1

Question #11 What would help to make the financial plan consultation more informative for you?

don't know
Periodic information, looks published in the Wells Chronicle.

TOWN HALL MEETINGS

Question #12 Have you attended a CRD Town Hall Meeting before?

Yes x 3
No x 4

Question #13 How did you hear about the Town Hall Meeting?

council meeting
word of mouth
poster x 4
Ronda Wilkins
town Council meeting - Wells
friend

Question #14 If you answered "no" to the above question, what other consultation method would you suggest?

n/a. this is our first year in Wells.

Question #15 The format for the 2008 Town Hall meetings has been changed to shorten the presentation, provide more information and allow for more interactive discussion. Did you find the format of tonight's meeting informative and flexible?

Yes x5

Question #16 Do you have any comments or suggestions that could help us improve our Town Hall Meetings?.

start on time.
Make presentation more focused on the area in which it is being held.
don't know
Advertise in the Wells Chronicle.

LIBRARY

Question #17 How often do you use your local branch/community library?

several times a week
several times a month x 2
rarely x 4
several times a year x 2

Question #18 Using a scale where 1 means very unsatisfied and 10 means very satisfied, how would you rate your overall satisfaction with the local library services?

10 x 5 response, 8 x 1 response, 6 x 2 response

Question #19 Do you have any comments or suggestions that could help us improve our library service?

more new books
more hours to access
open 7 days a week, friendlier staff
would like more changes in content (i.e.: particular topics, hardcover books etc)
info published in the Wells Chronicle that would generate more usage.

RURAL REFUSE

Question #20 How often do you use the local landfill/transfer station to dispose of your garbage?

several times a week
several times a month x 5
never x 2
several times a year

Question #21 Using a scale where 1 means very unsatisfied and 10 means very satisfied, how would you rate your overall satisfaction with the local landfill/transfer station.

10 x 4 response, 8 x 1 response, 7 x 1 response, 4 x 1 response.

Question #22 Do you have any comments or suggestions that could help us improve our rural refuse facilities?

have a recycle for boxes, bottles etc. have them sent elsewhere.
better upkeep - larger swap shack
recycle bins
Adequate at this time

RECREATION

Question #23 How often do you use Cariboo Regional District recreation facilities?

never x 3
rarely x 4
several times a year

Question #24 Using a scale where 1 means very unsatisfied and 10 means very satisfied, how would you rate your overall satisfaction with the local recreation facilities?

5 x 4 response

Question #25 Do you have any comments or suggestions that could help us improve our recreation facilities?

Purden Lake connector
better scheduling would result better utilization.

COMMUNICATIONS

Question #26 Did you receive a copy of the CRD'S UPFRONT newsletter?

yes x 2
no x 4

Question #27 Do you read the CRD's UPFRONT newsletter?

Yes x 1
Yes - I would if we got one
No x 4

Question #28 Do you have Internet Access?

Question #29 When was the last time you visited the CRD's website?

never x4
A few months ago
3 months ago
didn't know there was one
haven't - will do so tomorrow am

Question #30 How often do or have you used the CRD's Website?

Never x 4
rarely x 2
Never - this is changing!

Question #31 Do you believe that the CRD should move toward more technologically advanced methods of doing business? (ie taxpayers being able to pay utility bills over the internet, and retrieve property and zoning information)?

Yes x 4
No x2
no - like the mail

Question #32 Do you have any comments or suggestions that could help us improve our communications efforts?

not everyone has a computer.
stop using gloss brochures. Use environmentally friendly alternative.
glossy brochures, not good too expensive.

please don't use full colour glossy paper for publications.
Poster needs to be much more specific about the function of the meeting to bring out more people.
(Taxpayers esp. are affected) i.e. "Are you a taxpayer in Wells?"
Use the Wells chronicle

GENERAL

37 handed out 8 handed in
Question #1 where do you live?

Quesnel

Question #2 Pls. check any CRD depart. You have used recently.

Invasive Plants x4
Recreation & Leisure x 5
Library Services x 7
Rural Refuse Services (garbage) x 5
Airports x 2
Water & Sewer
Building Inspection
Land Use Planning / Zoning

Question #3 Using scale from 1 (means very unsatisfied and 10 means very satisfied, how would you rate your overall satisfaction with the service you received.?

10 x 2 response, 9 x 1 response, 8 x 3 response, 6 x1 response.

Question #4 Do you have any comments or suggestions that could help us improve these services?

so far so good
increase Governance boundaries

Question #5 Are you aware that the CRD gives out grants-for assistance to support non-profit organizations on projects that have broad community benefit?

Yes x 5
No x 3

Question #6 Are you aware that the CRD provides bursaries to local high school students?

Yes x 4

No x 4

Question #7 Are you aware that the CRD elections are in November 2008?

Yes x 8

No

Question #8 What other services would you like to see the CRD provide in your area?

SPCA Grant & Support animal control an issue & should be funded
more weed control. Support for invasive plants, one bottle of herbicide not sufficient for a problem beyond a property owner's resp. Problem allowed to grow before action by CRD taken.

FINANCIAL PLAN

Question #9 Given the presentations and the level of service, do you feel that the taxes you pay for CRD services are appropriate?

Yes x 4

Don't know x3

Question #10 Do you feel that you have been adequately consulted on the 2008 five-year financial plan?

Yes x 4

No x 2

Yes - only because the 5 referenda were held

Question #11 What would help to make the financial plan consultation more informative for you?

Presentation not clear. Areas identified but dollars for details don't match up. I.e.: New Serv \$114. thousand, details ok then inflationary * details total \$483 M. Serv \$439923 - ????? Infl 311,390 How does this match.

TOWN HALL MEETINGS

Question #12 Have you attended a CRD Town Hall Meeting before?

Yes: x 1
No: 6
yes - Once only. I found it weird that today's paper mentioned 4 Town Hall Meetings that have already occurred. Publicity should be in advance.

Question #13 How did you hear about the Town Hall Meeting?

press
neighbour
poster
word of mouth x 3
work

Question #14 If you answered "no" to the above question, what other consultation method would you suggest?

more radio

Question #15 The format for the 2008 Town Hall meetings has been changed to shorten the presentation, provide more information and allow for more interactive discussion. Did you find the format of tonight's meeting informative and flexible?

Yes x 6
No x 1
no - to financial

Question #16 Do you have any comments or suggestions that could help us improve our Town Hall Meetings?.

LIBRARY

Question #17 How often do you use your local branch/community library?

several times a year x6
(not open on my days off)

Question #18 Using a scale where 1 means very unsatisfied and 10 means very satisfied, how would you rate your overall satisfaction with the local library services?

10 x 3 response, 8 x 3 response

Question #19 Do you have any comments or suggestions that could help us improve our library service?

I don't use the library but family does excellent service.

RURAL REFUSE

Question #20 How often do you use the local landfill/transfer station to dispose of your garbage?

several times a month x4
several times a year x 2
several times a week x2

Question #21 Using a scale where 1 means very unsatisfied and 10 means very satisfied, how would you rate your overall satisfaction with the local landfill/transfer station.

10 x 1 response, 9 x 4 response, 8 x 2 response, 6 x 1 response.

Question #22 Do you have any comments or suggestions that could help us improve our rural refuse facilities?

More control as to what goes in bins. More direction to staff to make it work the way it was intended. A "user" fee would be acceptable and the system would be financially able to make more effective. We support this concept. give "Cookie" a raise! (and no she doesn't know me)

RECREATION

Question #23 How often do you use Cariboo Regional District recreation facilities?

rarely x 2
several times a year x 3
several times a week x 2
several times a month

Question #24 Using a scale where 1 means very unsatisfied and 10 means very satisfied, how would you rate your overall satisfaction with the local recreation facilities?

10 x 1 response, 8 x 6 response, 7 x 1 response.

Question #25 Do you have any comments or suggestions that could help us improve our recreation facilities?

Any group who expects to benefit from taxes should be under the control of the recreation commission.
3rd ice service
need cleaner dressing rooms athlete's foot prevalent. How about a foot bath between pool and dressing room or in showers?

COMMUNICATIONS

Question #26 Did you receive a copy of the CRD'S UPFRONT newsletter?

Yes x 3
No x 4

Don't Know x 1- likely if it comes in mail. If so,
I at least scanned it and read whatever
seemed worthy.

**Question #27 Do you read the CRD's UPFRONT
newsletter?**

Yes x 3
No x 3

Question #28 Do you have Internet Access?

Yes x 4
No x 3
(dial up and very slow)

**Question #29 When was the last time you visited
the CRD's website?**

never x 2
3 months ago
never - will now use it
(the pdf's take hours to load up on dial)

**Question #30 How often do or have you used the
CRD's Website?**

never x 5
several times a year

**Question #31 Do you believe that the CRD should
move toward more technologically advanced
methods of doing business? (ie taxpayers being
able to pay utility bills over the internet, and
retrieve property and zoning information)?**

Yes x 2
No x 2

only as an option, not as a mandatory method.
unsure

**Question #32 Do you have any comments or
suggestions that could help us improve our
communications efforts?**

depends on ease of use and links

5 handed back in
GENERAL

Question #1 where do you live?

Williams Lake

Question #2 Pls. check any CRD depart. You have used recently.

Recreation & Leisure
Library Services x 3
Water & Sewer
Rural Refuse Services (garbage) x 2

Question #3 Using scale from 1 (means very unsatisfied and 10 means very satisfied, how would you rate your overall satisfaction with the service you received.?

10 x 1 response, 9 x 1 response, 8 x 1 response, 7 x 1 response, 5 x 1 response

Question #4 Do you have any comments or suggestions that could help us improve these services?

library open on Mondays
very satisfied with the atmosphere & staff @ our local libraries (Williams Lake)

Question #5 Are you aware that the CRD gives out grants-for assistance to support non-profit organizations on projects that have broad community benefit?

Yes x 2
No x 3

Question #6 Are you aware that the CRD provides bursaries to local high school students? No x 5

Question #7 Are you aware that the CRD elections are in November 2008?

Yes x 3

Question #8 What other services would you like to see the CRD provide in your area?

No x 2

FINANCIAL PLAN

Question #9 Given the presentations and the level of service, do you feel that the taxes you pay for CRD services are appropriate?

Yes x 4

No x 1

Question #10 Do you feel that you have been adequately consulted on the 2008 five-year financial plan?

Yes x 3

No x 1

Question #11 What would help to make the financial plan consultation more informative for you?

Services that are costly and ineffective could be more open to public input.

TOWN HALL MEETINGS

Question #12 Have you attended a CRD Town Hall Meeting before?

Yes x 3

No x 2

Question #13 How did you hear about the Town Hall Meeting?

new paper

poster x 3

Question #14 If you answered "no" to the above question, what other consultation method would you suggest?

telephone survey

Question #15 The format for the 2008 Town Hall meetings has been changed to shorten the presentation, provide more information and allow for more interactive discussion. Did you find the format of tonight's meeting informative and flexible?

Yes x 3
No x 1

Question #16 Do you have any comments or suggestions that could help us improve our Town Hall Meetings?.

feel that most town hall meetings are only a legislated formality and the decisions have already been made.

LIBRARY

Question #17 How often do you use your local branch/community library?

several times a year x 1
several times a month x 2
rarely x 2

Question #18 Using a scale where 1 means very unsatisfied and 10 means very satisfied, how would you rate your overall satisfaction with the local library services?

10 x 1 response, 9 x 1 response, 6 x 1 response, 2 x 2 response

Question #19 Do you have any comments or suggestions that could help us improve our library service?

RURAL REFUSE

Question #20 How often do you use the local landfill/transfer station to dispose of your garbage?

several times a month x 4
several times a year

Question #21 Using a scale where 1 means very unsatisfied and 10 means very satisfied, how would you rate your overall satisfaction with the local landfill/transfer station.

9 x 1 response, 6 x 1 response, 2 x 2 response, 1 x 1 response.

Question #22 Do you have any comments or suggestions that could help us improve our rural refuse facilities?

consultation with rural communities where there are problems, they may have answers.

RECREATION

Question #23 How often do you use Cariboo Regional District recreation facilities?

several times a year x 1
rarely x 4

Question #24 Using a scale where 1 means very unsatisfied and 10 means very satisfied, how would you rate your overall satisfaction with the local recreation facilities?

9 x 1 response, 8 x 1 response, 6 x 1 response, 5 x 2 response.

Question #25 Do you have any comments or suggestions that could help us improve our recreation facilities?

these facilities should be safe and clean, they leave a lasting impression on tourists.

COMMUNICATIONS

Question #26 Did you receive a copy of the CRD'S UPFRONT newsletter?

Yes x 5

Question #27 Do you read the CRD's UPFRONT newsletter?

Yes x 3
No x 1
sometimes x 1

Question #28 Do you have Internet Access?

Yes x 3

No x 2

Question #29 When was the last time you visited the CRD's website?

Never x 2
this week

Question #30 How often do or have you used the CRD's Website?

never x 2
rarely

Question #31 Do you believe that the CRD should move toward more technologically advanced methods of doing business? (ie taxpayers being able to pay utility bills over the internet, and retrieve property and zoning information)?

Yes x 2
Yes but the current system should also stay in place as not everyone has internet.
No x 1

Question #32 Do you have any comments or suggestions that could help us improve our communications efforts?

60 handed out, 33 handed back in.

GENERAL

Question #1 where do you live?

100 Mile House

Question #2 Pls. check any CRD depart. You have used recently.

Library Services x17
Building Inspection x 12
Rural Refuse Services (garbage) x 21
Recreation & Leisure x17
Invasive Plants x 2
Land Use Planning / Zoning x 2
Protective Services (Fire, 911, SAR) x 2
Water & Sewer x 4
Administration & Governance x 2
By Law Enforcement x4
Airports x 2

Question #3 Using scale from 1 (means very unsatisfied and 10 means very satisfied, how would you rate your overall satisfaction with the service you received.?

10 x 6 response, 8 x 5 response, 7 x 8 response, 6 x 5 response, 5 x 3 response, 4 x 3 response, 3 x 1 response.

Question #4 Do you have any comments or suggestions that could help us improve these services?

We need a pool x 4
more control over who is dumping what in the solid waste sights re: appliances being dumped from area outside the Cariboo.
Give Shell a raise!

Librarians should be more customer services focused
transfer stations need to be kept cleaner
public pool and I would be willing to pay additional taxes. X 2
100 Mile dump needs to be managed better

New Library. Get rid of Canal. I had one of the most negative experiences of my life when dealing with Canlan.
we need a proper recreation facility
Having more recycling options available (ex: tin cans, / glass.)
get the snow scrappers out faster. No just scrapping the centre.

Question #5 Are you aware that the CRD gives out grants-for assistance to support non-profit organizations on projects that have broad community benefit?

Yes x 20
No x 13

Question #6 Are you aware that the CRD provides bursaries to local high school students?

Yes x 14
No x 19

Question #7 Are you aware that the CRD elections are in November 2008?

Yes x 19
No x 13

Question #8 What other services would you like to see the CRD provide in your area?

Aquatic Facility x 15
soccer/ball (softball) fields x 2
filtered water depot (bottled water)
Water filtration System for public drinking water like Rayleigh (Kamloops)
wood waste chopping / compost
ball diamonds to host tournaments
Pool and Leisure
recycling x 2

pool . A proper skateboard park - next to the Multipurpose arena.

FINANCIAL PLAN

Question #9 Given the presentations and the level of service, do you feel that the taxes you pay for CRD services are appropriate?

Yes x 18
No x 5
Don't Know x 6

Question #10 Do you feel that you have been adequately consulted on the 2008 five-year financial plan?

Yes x 9
No x 20

Question #11 What would help to make the financial plan consultation more informative for you?

In general people do not fully understand what role the CRD plays in Local/Rural Gov't. If people better understood it's role they may be more motivated to get involved.
very well done
I need to pay attention to material
We were presented a lot of information and figures in a very short time, so there is no way to analyze the data and ask informed questions.
information provided
please add a extra tax on so we can have a pool!

TOWN HALL MEETINGS

Question #12 Have you attended a CRD Town Hall Meeting before?

Yes x 9
No x 20

Question #13 How did you hear about the Town Hall Meeting?

word of mouth x 16(want a pool)
radio x 2
press x 10
poster x 7
Shelly Burich
website x 2
friend
previous town hall

Question #14 If you answered "no" to the above question, what other consultation method would you suggest?

meetings do work
not mail outs - no one reads them

Question #15 The format for the 2008 Town Hall meetings has been changed to shorten the presentation, provide more information and allow for more interactive discussion. Did you find the format of tonight's meeting informative and flexible?

Yes x 17 No x 1
no time for other topics

Question #16 Do you have any comments or suggestions that could help us improve our Town Hall Meetings?.

start earlier
prefer the shortened presentation - some 1 on 1 discussion time.
911 should have more adv. To children and pre school children.

LIBRARY

Question #17 How often do you use your local branch/community library?

several times a year x 7
several times a month x 9
rarely x7

several times a week x 3
never x 5
need more room
bigger

Question #18 Using a scale where 1 means very unsatisfied and 10 means very satisfied, how would you rate your overall satisfaction with the local library services?

10 x 1 response, 9 x 5 response, 8 x 7 response, 7 x 4 response, 6 x 4 response, 5 x 3 response, 4 x 3 response, 2 x 1 response, 1 x 1 response.

Question #19 Do you have any comments or suggestions that could help us improve our library service?

increase availability/space
larger facility
Not such strict rules about checking out books ie when my some ordered a book, they wouldn't let me pick it up without his card. Also, you aren't allowed to pick up a book or check one out without your card. The computer system should allow you to be searched by name or phone number if you forget your care.
bigger, more seating area
up date
Facility small. The Ladies are great.
A new bigger library with more books and services the staff does the best they can with limited resources. Expansion is very positive move.
you're doing it
more room, like at the arena area, child friendly, wheelchair and stroller, better parking, not next to a run down criminal area.

RURAL REFUSE

Question #20 How often do you use the local landfill/transfer station to dispose of your garbage?

several times a month x 16
several times a week x 2
several times a year x 12
rarely x 2
(have garbage pick up in town)

Question #21 Using a scale where 1 means very unsatisfied and 10 means very satisfied, how would you rate your overall satisfaction with the local landfill/transfer station.

10 x 7 response, 9 x 6 response, 8 x 4 response, 7 x 4 response, 6 x 4 response, 5 x 1 response, 4 x 2 response, 3 x 1 response, 2 x 1 response, 1 x 1 response.

Question #22 Do you have any comments or suggestions that could help us improve our rural refuse facilities?

designated areas for dumping, keep clearly marked
more clean up of dumped debris
transfer station - some place to put large furniture at the site for disposal.
Excellent program
full time monitoring
no burning
clear it up and dump bins more often. Improve road access to 100 Mile Landfill.

supervised - garbage is everywhere- energy efficient.
better managed, 100 Mile is a dump
unless you are dropping off garbage you have no business at the dump. "No Garbage Pickens" it is
improve access road to 100 Mile dump
more recycling programs

RECREATION

Question #23 How often do you use Cariboo Regional District recreation facilities?

several times a month x6
several times a week x7
several times a year x 12
rarely x 6
never

Question #24 Using a scale where 1 means very unsatisfied and 10 means very satisfied, how would you rate your overall satisfaction with the local recreation facilities?

10 x 1 response, 9 x 5 response, 8 x 6 response, 7 x 6 response, 5 x 2 response, 4 x 3 response, 3 x 1 response, 2 x3 response 1 x 3 response.

Question #25 Do you have any comments or suggestions that could help us improve our recreation facilities?

pool x 6
more programs
more diversification
modify electoral boundaries so that out lying communities can assist in cost of new facilities in 100 Mile.
better management ex: why was food service closed before start of Canucks Alumni Game?
knowledgeable people (sports minded), Use facility a lot themselves maybe have children. Go to watch many events there so they are aware of things needing to be changed or fixed.
A room with mats that could be jointly used, wresting, gymnastics, judo, Pilates etc...
We need to broaden the facilities available in 100 Mile House. We lag significantly in comparison to other areas with a similar population support base
Get rid of Canlan. I would attend more functions at the arena if Canlan was not running it.
We need an aquatic centre
new pool and rec facility x 2

If an aquatic center was available we would use this service several times a week. For several years we have been using the local pool for birthday parties, play dates, family outings.
It is not multi functional it's a Hockey Rink / curling Rink. It should be so much more ie work out gym, pool, daycare etc. Why not put the libraries over there too?

We need other things, other than just a hockey place. Pool please. Lack of useable facilities for Judo.

COMMUNICATIONS

Question #26 Did you receive a copy of the CRD'S UPFRONT newsletter?

Yes x 12
No x 10
about half the time
Don't Know x 7

Question #27 Do you read the CRD's UPFRONT newsletter?

Yes x 12
No x 14
some of it

Question #28 Do you have Internet Access?

Yes x 31

Question #29 When was the last time you visited the CRD's website?

1 week ago x 1
never x 11
last week
3 months ago x 2
every week

1 month x 2
3 months ago
this weekend
4 - 5 years ago
just moved here Dec 5/07
didn't know it existed
last month x 2
once last year

Question #30 How often do or have you used the CRD's Website?

rarely x 7
never x18
several times a year x 3
several times a month

Question #31 Do you believe that the CRD should move toward more technologically advanced methods of doing business? (ie taxpayers being able to pay utility bills over the internet, and retrieve property and zoning information)?

Yes x 28
No x 2
don't care
yes if it's not too expensive
as an option if they choose
Have both options available. Not everyone has the technology.

Question #32 Do you have any comments or suggestions that could help us improve our communications efforts?

doing fine
Prefer the increased time for open discussion and the honesty informality (as much as can be) during the meeting. We all have the same goal. "A healthier Community".